



EasySmart 2

Operator's Manual

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Safety Information

Read this entire manual carefully before you start using the device. This will take you a few minutes, but it will save you time later and will allow you to enjoy all the features on your device.

THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.247 W/kg*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide**. In this case, the highest tested SAR value is 0.635 W/kg*.

As SAR is measured utilizing the devices highest transmitting power the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a 'hands-free' device to keep the mobile phone away from the head and body.

Additional Information can be found on the website of the World Health Organization

**The tests are carried out in accordance with international guidelines for testing.*

***For body worn operation, this phone has been tested and meets the RF exposure guidelines when used with the (manufacturer name) accessories supplied or designated for this product. Use of other accessories may not ensure compliance with RF exposure guidelines*

How to handle and preserve your device

Trying to modify, disassemble or repair the device or the charger yourself will make the warranty invalid.

Avoid hitting or shaking your phone.

The warranty of this phone may be annulled if you use unauthorised accessories. To prevent this from happening and to keep your phone working properly use only the battery charger and Micro USB cable that originally comes with the device.

Make sure the device does not get wet. To avoid possible short-circuit, electric shock or corrosion keep your phone away from rain, water, sweat or moisture. You must not use your

device with your hands wet or immerse it in water. In case it gets wet keep the phone OFF and do not use a microwave to dry it.

This product should not be used in extremely hot, cold, dusty or humid spaces. It also should not be exposed to long periods of sunshine or strong magnetic fields.

Avoid all heat sources, ovens or other appliances (including amplifiers) that produce heat or have hot surfaces.

Excessive high-volume levels of noise may affect your hearing. To prevent this from happening use an adequate volume level in your earphones when you are listening to music or enjoying any of the multimedia features of the phone.

You are fully responsible for keeping your information backed up and we don't take any legal responsibility for data that is damaged or lost. It is possible to erase or interfere with the information stored in your phone by a magnetic device when using your phone. To avoid this from happening, keep your phone clear from magnetic devices.

Pointing the torch into your own or another person's eyes will cause damage and may result in blindness.

Safety Recommendations while using your device

AIRCRAFT

Switch off your wireless device whenever you are instructed to do so by airport or airline staff. If your device offers a 'flight mode' or similar feature consult airline staff as to its use in flight.

DRIVING

Full attention should always be given to driving and local laws and regulations restricting the use of wireless devices while driving must be observed.

HOSPITALS

Mobile phones should be switched off wherever you are requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

PETROL STATIONS

Obey all posted signs with respect to the use of wireless devices or other radio equipment in locations with flammable material and chemicals. Switch off your wireless device whenever you are instructed to do so by authorized staff.

INTERFERENCE

Care must be taken when using the phone near personal medical devices, such as pacemakers and hearing aids.

For Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

For Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

For other Medical Devices: Please consult your physician/doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

Safety recommendations for accessories

Use only Opel Mobile accessories or chargers that came with this phone

Be careful when handling the battery. The lithium-ion battery can be put into use immediately after being unpacked. Use only the Opel Mobile battery that came with the device. We recommend charging the battery as soon as possible once the phone has been switched on.

Immediately stop using the battery charger if you smell an odour or it overheats or a crack appears in the casing.

In case you notice the cable, or the plug have suffered any damage, discontinue using it and contact sales support line as soon as possible for advice.

The memory card should be protected from strong shocks and static electricity. Handle with care.

Usage conditions and restrictions

All packaging materials, especially plastic ones, must be disposed of properly. The lack of this procedure may cause a suffocation danger to children. Any packaging must be kept out of children's reach.

This device is not a toy and not designed for children and strict adult supervision must always be adhered to. Keep the phone and accessories beyond children's reach.

This device can be recycled. To dispose of this device properly remember to follow local regulations. Local authorities may guide you on finding appropriate facilities to this end. The battery must never be disposed of in a fire.

If this phone is lost or has been stolen please notify your network service provider as soon as possible and ask for the SIM card to be deactivated

You are fully responsible for any damage caused by not following these instructions or for improper use of the device. We do not accept any liability for any improper use or mishandling on this device.



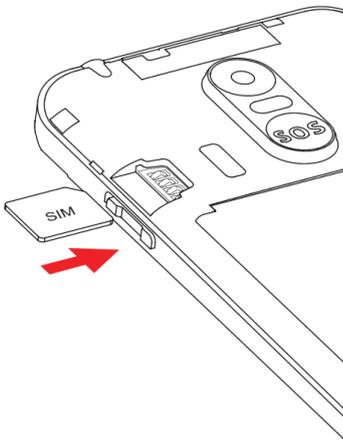
Appearance and Key Functions

Quick Setup Guide

Installing the SIM Card

This phone requires a Micro size SIM card. If you don't have a Micro size SIM card contact your SIM card provider, they will be able to supply one for you.

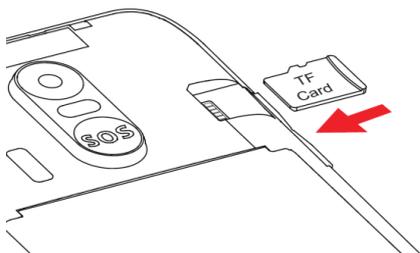
1. Make sure the device is turned off.
2. Open the back cover by lifting from the bottom left hand corner on the back of the phone.
3. Insert your Micro sized SIM card into the SIM card slot. Ensure the cornered edge is located in the top right-hand corner and the gold plates are facing downwards. Like the picture below. Push all the way in until it doesn't go in any further.



Installing (optional) TF/SD Card (up to a maximum of 32GB)

The SD Card or TF Card (up to a maximum of 32GB) can be used as additional phone storage. You can store photos, videos, music, contacts and more.

1. Follow the instructions above to remove the back cover.
2. Insert the SD/TF Card into the TF card slot in the phone.
3. Ensure the gold plates are facing downwards.
4. The phone will automatically recognise you have inserted a TF card for additional storage.



Charging the Phone

1. Connect the charger to the phone by inserting the Micro USB cable into the USB port in the phone and connecting the power adaptor to a wall socket and turn on.
2. You can also charge the device from the charging cradle. Connect the Micro USB to the USB port in the charging cradle. Place the phone into the charging cradle making sure the gold plates on the bottom of the phone line up to the gold pins on the charging cradle.

Please note: Ensure you charge the phone for at least 4 hours prior to use, to ensure long battery life.

Turning the phone on and off

1. To power the device on simply hold down the power key for 3 seconds.
2. To turn the phone off, simply hold the power button down for 3 seconds, it will then bring up the pop-up menu for you to select, Power off or restart.

Turning the Phone on for the first time

After charging, turn the phone on by holding down the power button for 3 seconds.

The phone will then ask for you to input the initial setup features.

1. Click Start
2. Connect to a Wi-Fi network (If no Wi-Fi available skip this step or use a mobile network for setup)
3. Select copy data from previous phone or setup as a new device
4. Sign in using your Google™ account or create a new account or skip this step
5. Add your name, or click next if you wish to skip this step
6. Create a phone password using a pattern, PIN or password. Select not now if you don't want to create a phone password
7. You can then add additional email accounts if needed

How to unlock your device when in standby mode

Simply click the power button once, then slide your finger up to unlock your device on the screen. If you have selected a password, pattern or pin, then the phone will prompt you to enter the password, pattern or pin to access the device.

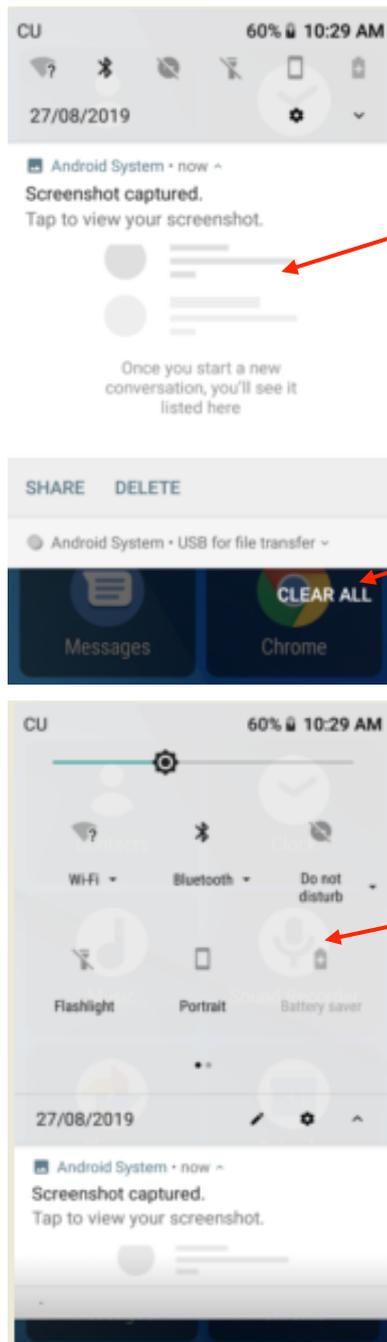
Notifications Bar

The Notification bar is located on the top of the screen which contains useful and important information regarding your phone and the applications that are installed.

To access the notification bar, simply swipe down from the top of the screen to access it.

On the notification bar, several setting icons will appear such as Wi-Fi, Bluetooth®, Do not disturb, Torch, Portrait, Battery saver, Mobile Data, Aeroplane mode, Location, Hotspot and data saver. You can turn these functions on or off by tapping on the icon.

It will also display any pending notifications or actions.



Pending notifications or actions

Clear notifications and quick settings menu button

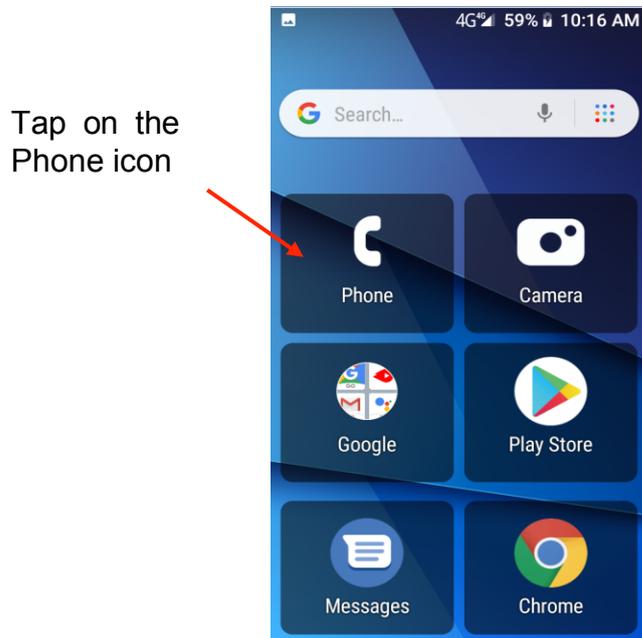
Settings Icons

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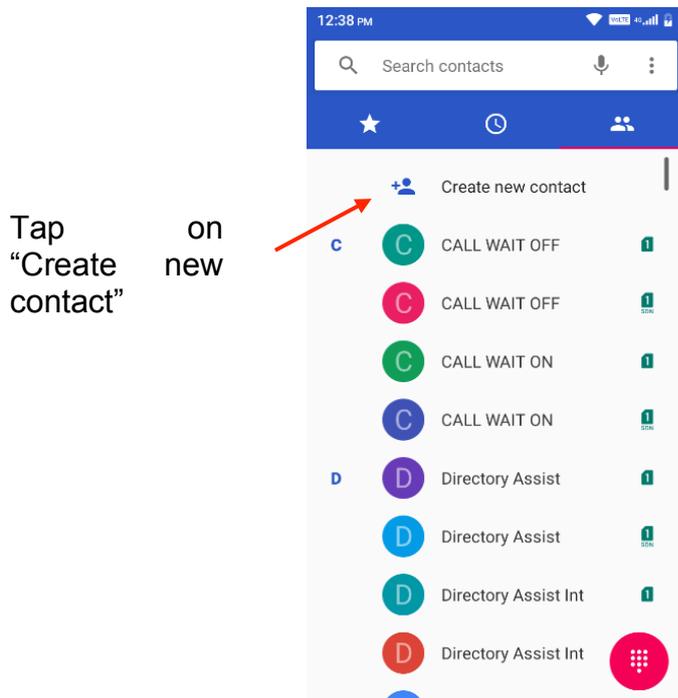
Phonebook/Calls

Adding new contacts

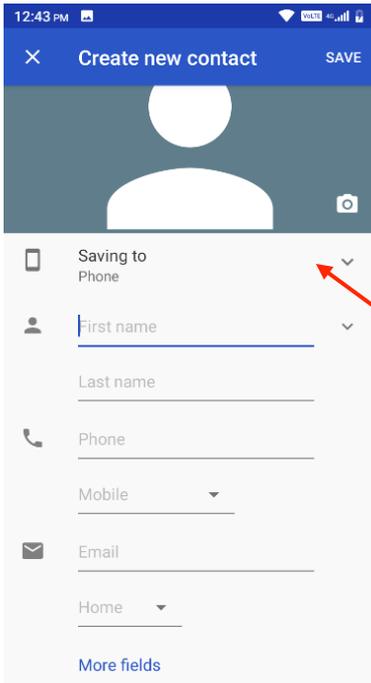
1. Tap on the Phone icon



2. Tap on the contacts icon, then tap on "Create new contact"



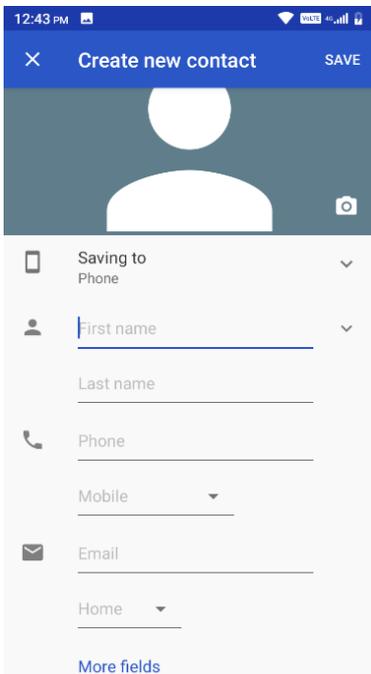
3. Choose where you would like to save this contact (Phone, SIM card or email account)



Choose where you would like to save your contact

4. Then fill in all the contacts details such as name, phone number, email, address and any other information you would like to save.

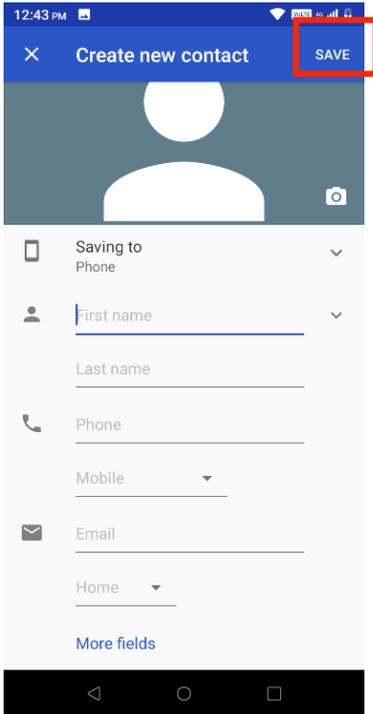
5. If you wish you can also take a photo or choose a photo to save to this contact, so when they call or you are searching for contacts this photo will appear. Click the camera icon on the top and choose to take a photo or choose an existing photo



Tap the camera button and choose whether to take a photo or choose an existing photo

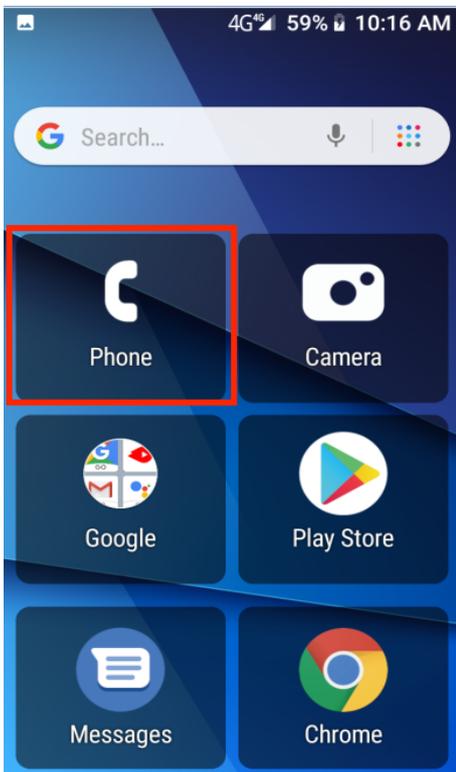
6. Click the save button when done.

Follow the same process to add all your other contacts

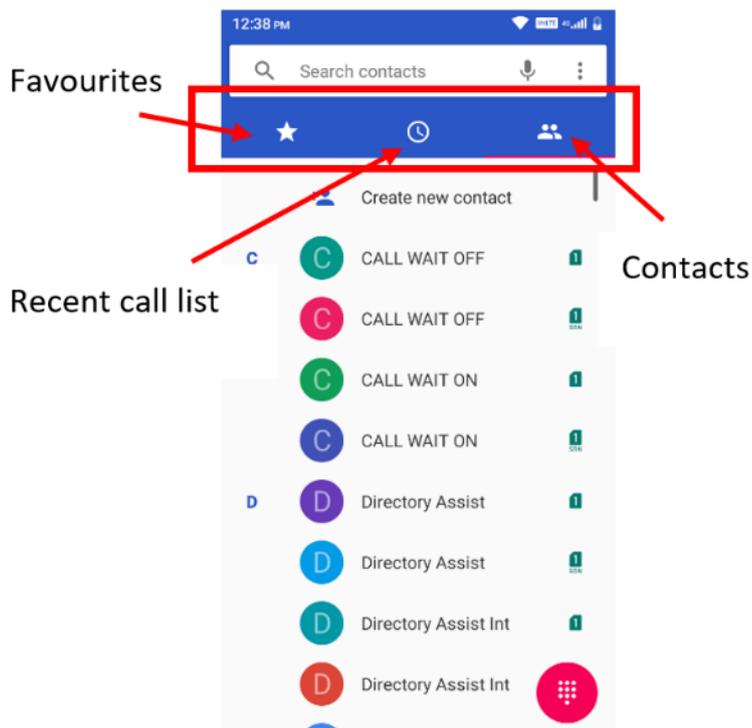


Phone Favourites/Recent call list

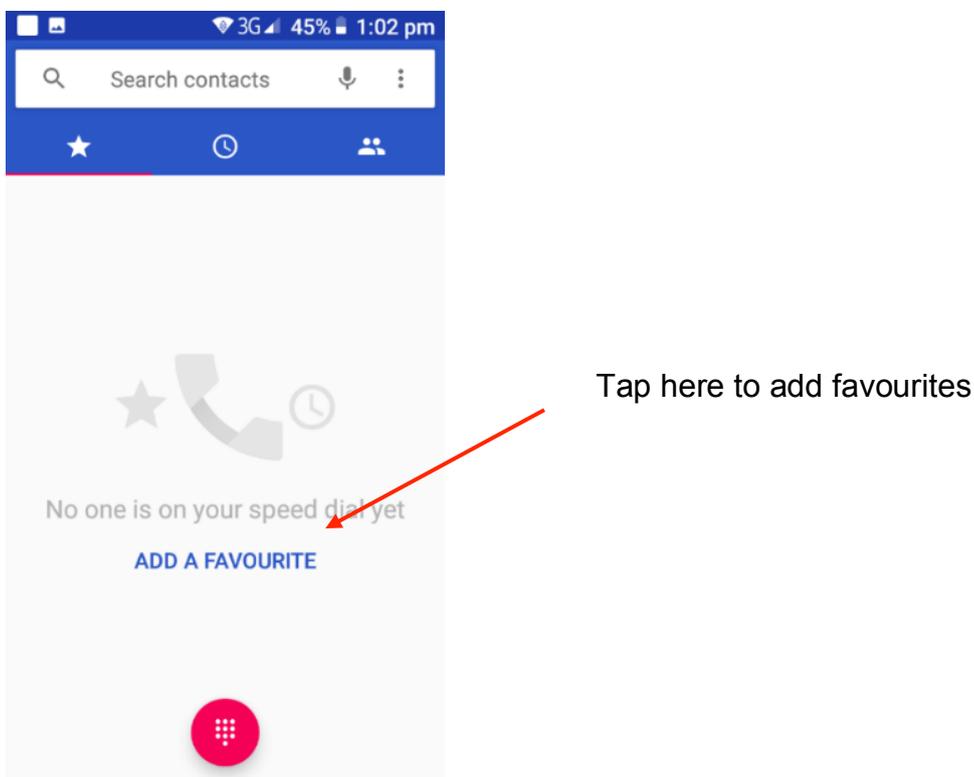
1. Click the Phone icon



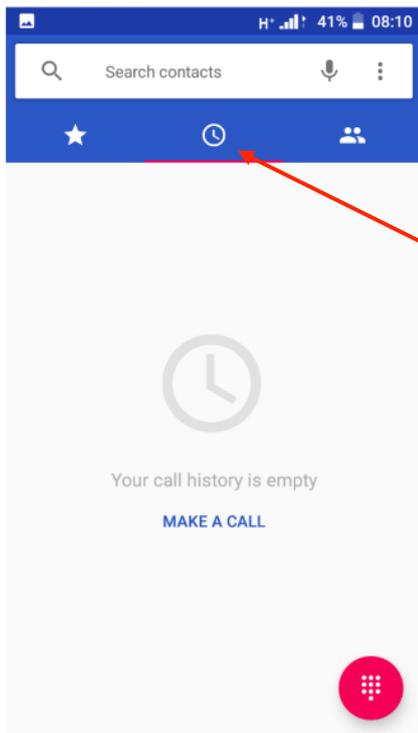
2. There are 3 tabs in the Phone application;
Favourites, Recent call list and Contacts



3. To add a favourite contact simply click add a favourite and select which contact you wish to add as a favourite. Once you have setup favourites you can call and message these contacts directly from this menu by clicking on the contact and selecting the call button or message button



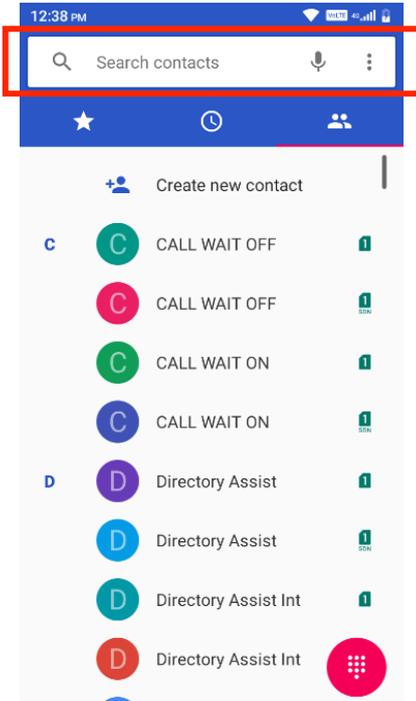
4. Recent Call List will show all your recent calls you have made and received. You can click on any recent call to call this person again



Tap here to see your recent call list

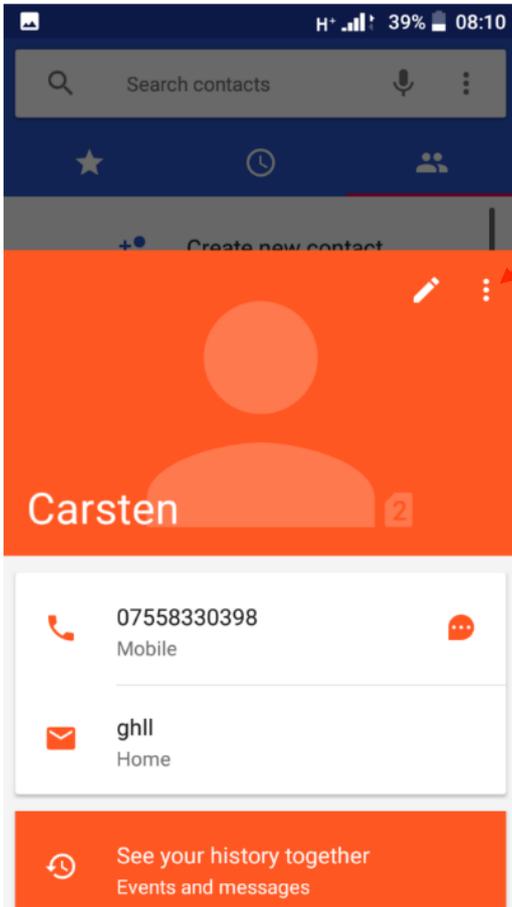
Search contacts

1. To search contacts tap on the Search contacts panel in the phonebook app.
2. Type in the contact name you want to find using the keyboard.
3. Alternatively, you can also search contacts using the Google voice search.
Tap on the microphone icon, and then say the contacts name to search using Google voice.



Delete Contacts

1. Click on the Phone icon
2. Click on the contact you wish to delete
3. Then click on the settings icon and choose delete.



Settings Icon

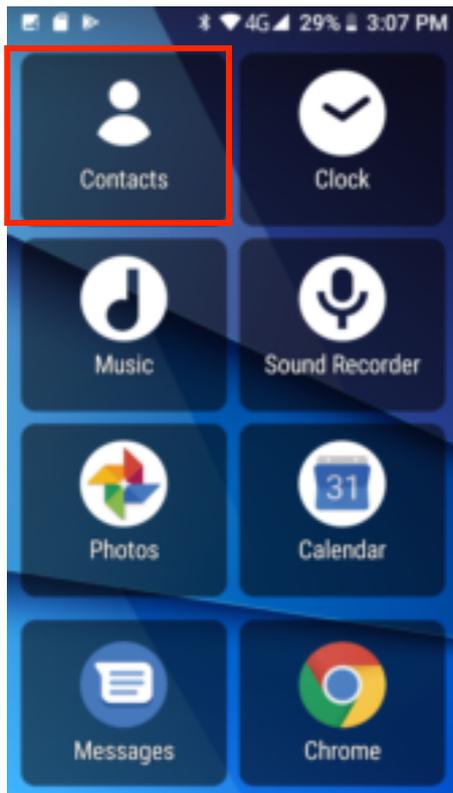
Import / Export Contacts

The phone allows you to import and export contacts to synchronize information between different storage types that include the SIM card, Google account and your phone.

To import or export contacts

1. Press the Contacts icon to enter the phonebook.
2. Press the menu key and select settings to enter Import / Export

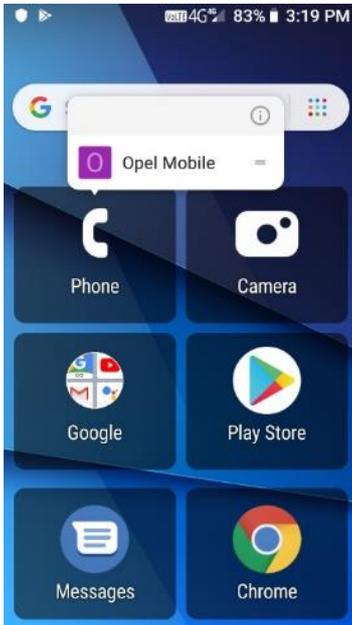
3. Select the source you want to copy the contacts from. Once selected click next and select the destination where you want the contact to be copied to then select the desired contacts to be copied.



Quick dial shortcuts

You can create quick dial shortcuts for any contact that is saved to your phone's storage.

1. Make sure the contact you wish to create as a quick dial shortcut is saved on the phone's storage not the SIM card. Select that contact as a favourite by following the steps above. If you want a picture of the contact to appear in the quick dial shortcut, ensure you add a picture to that contact prior to creating the quick dial shortcut.
2. Hold down on the Phone icon until you see the contact appear, like pictured below.



3. Then hold down on the contact. While still holding down on the contact move that contact to a spare space on the home screen by moving your finger across the screen while still holding down on that contact. Once you have found a spare space remove your finger and that contact will then be created as a quick dial shortcut on your home screen.

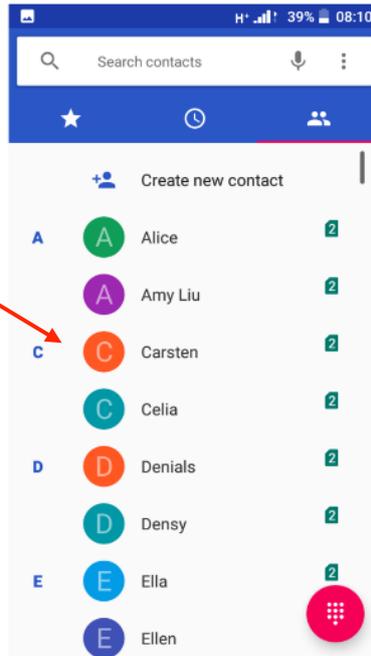


4. You can hold down on apps and quick dial shortcuts and move them around on your home screen interface into the positions you prefer.
5. To then dial that contact via quick dial, simply tap on the contact and it will then begin to call that contact.
6. To add additional quick dial shortcuts, follow the same process above.

How to make a phone call

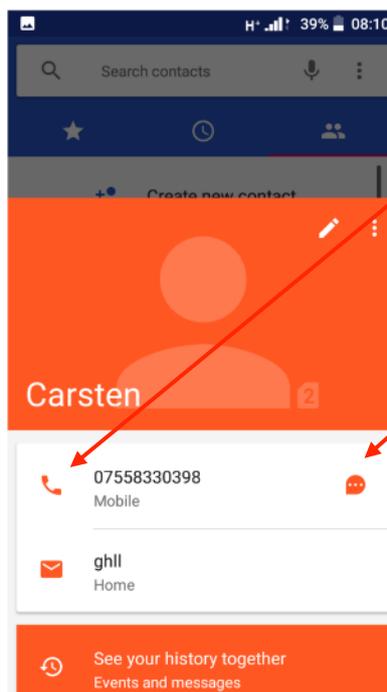
1. Contacts tab will show your entire contacts list. To make a call or message from this menu click on the person you wish to call or message and then click the call key or message key

Tap to select your contact



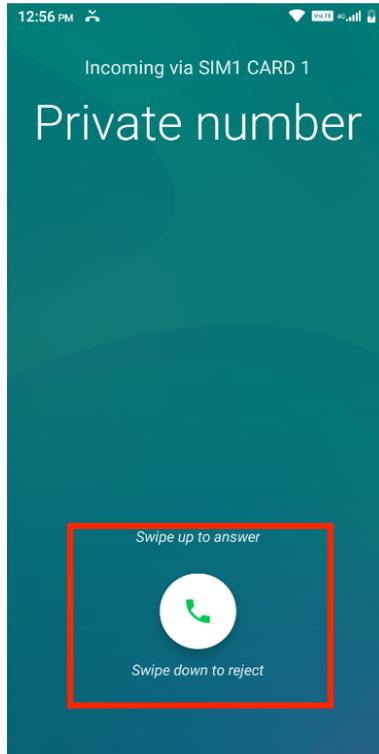
Tap here to call

Tap here to text message



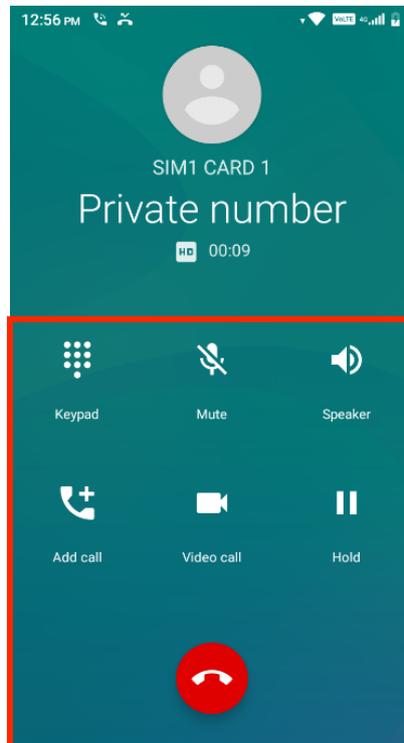
How to answer or reject a call

1. To answer an incoming call swipe up to answer the call or swipe down to reject the call



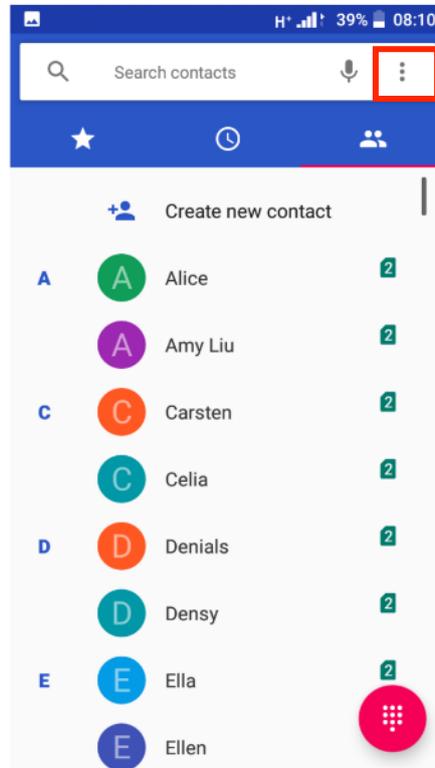
2. Once you have answered a call you have options to mute the call, put it on loudspeaker, add another caller or put the caller on hold. Tap any of these icons to activate this feature. You can also bring up the keypad if you require to enter keys and numbers while on a call.

To end the call, click the red hang up button.



Phone Settings

1. To access Phone settings, tap on the settings icon while in the Phone app, then tap settings.



2. Within settings you can adjust your Phone settings:

Display Options – You can sort by first name or last name and also change Name Format, First name first or surname first

Sounds and vibrations – You can adjust your phones ringtone, vibrate on calls and keypad tones.

Quick responses – Here you can edit quick responses

Calling accounts settings – Here you can adjust, Fixed dialling numbers, call forwarding, call barring, Wi-Fi calling and additional settings (Caller ID).

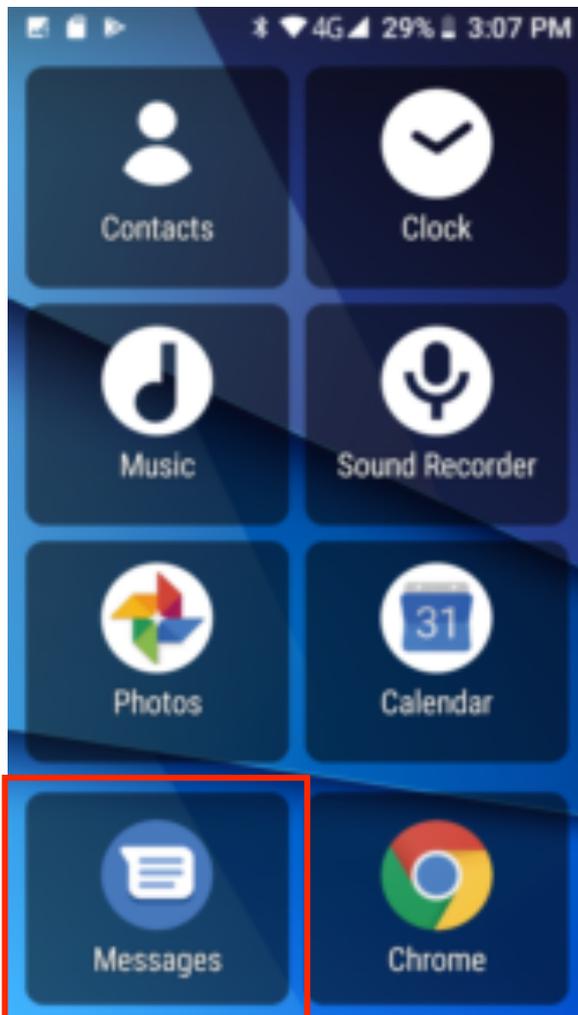
Voicemail – Voicemail settings and setup

Accessibility – TTY Settings

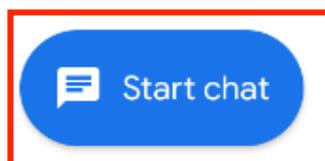
Messages

Write text messages

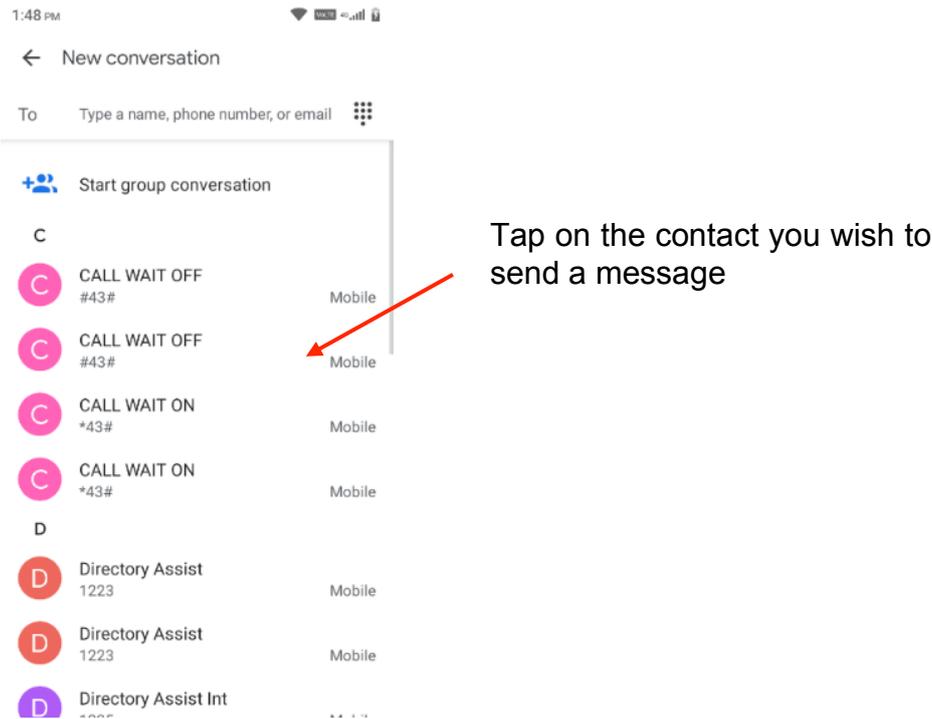
1. Click on the Messages icon



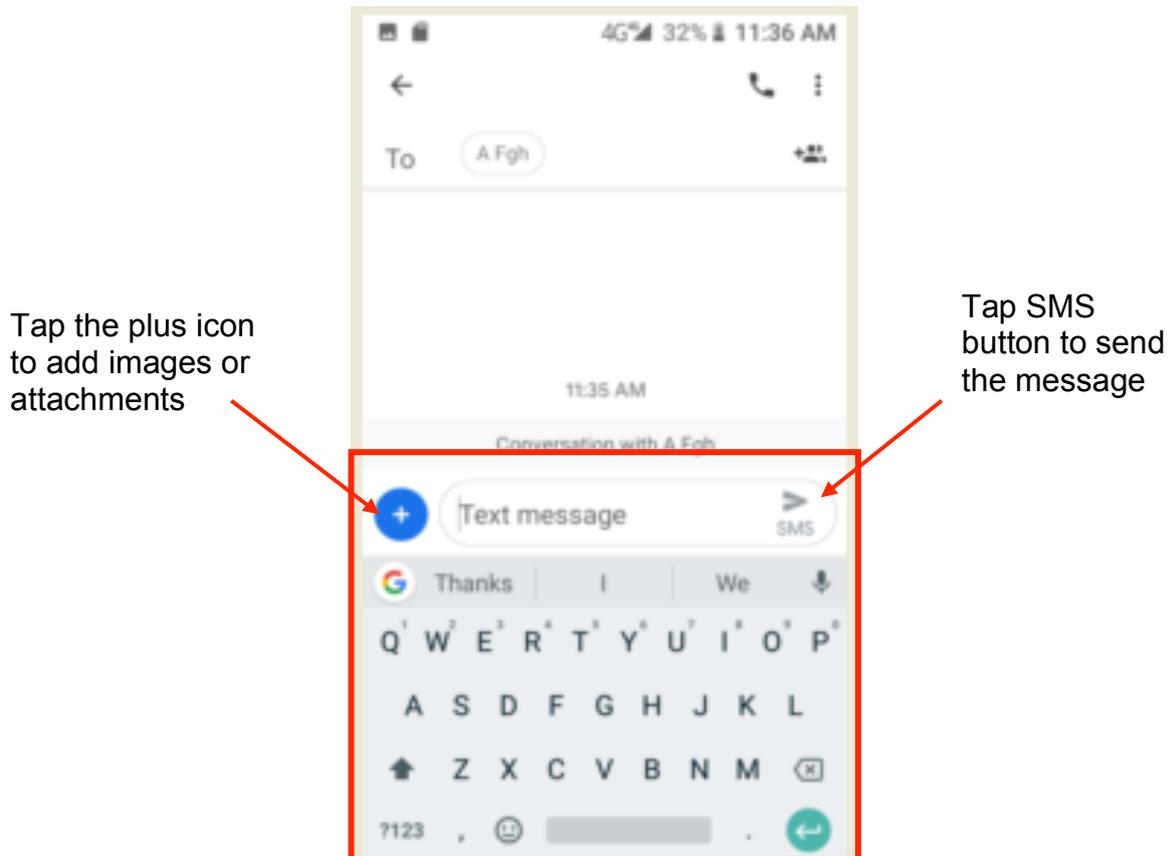
2. Click on start chat to begin a message



3. Click on the contact or type in the phone number you wish to send a text message to



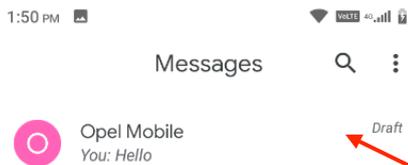
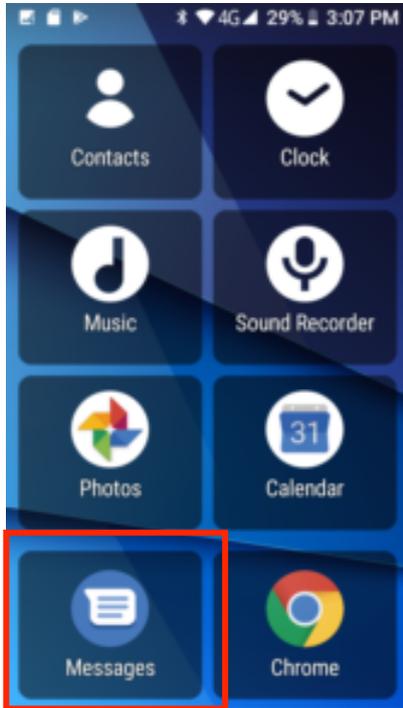
4. Once you have selected the contact. Write the message you wish to send using the screens keypad, you can also send images and attachments using the plus icon, then click the SMS button to send the message



View messages

1. To view a message, you have received click on the Message icon.

Any message that is bold is an unread message you have received. Click on that message to view. You are also able to reply to that message from the view screen



Tap on the message you wish to view



Message Settings

To access your message settings, click on the settings icon, then tap on settings within the message app.



Within message settings you can adjust the following:

Default SMS app – you can change which app to use as default for messages, you may have a preferred app you wish to use.

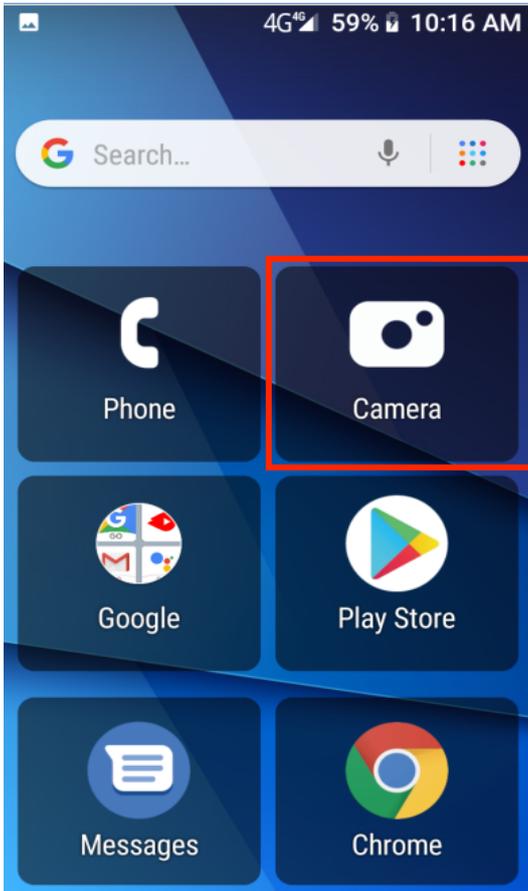
Notifications – You can adjust your notification settings, turn them on or off, change importance, sound, vibrate and do not disturb settings.

Hear outgoing message sounds – turn this on or off.

Camera

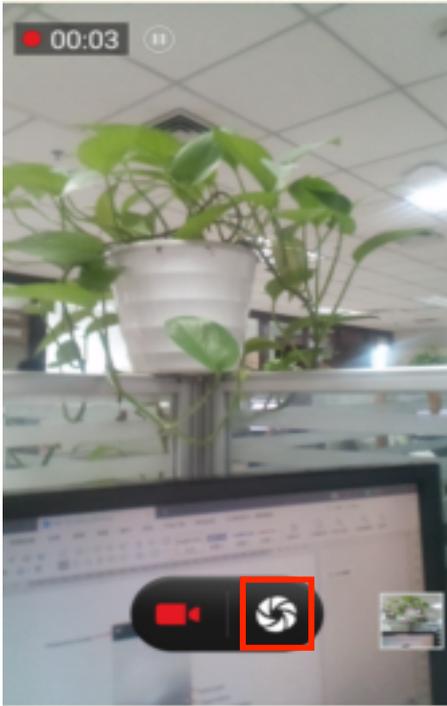
Prior to use: You have the option of inserting an SD/TF card (up to a maximum of 32GB) before using the camera or video camera. All photos or videos taken by the phone are typically stored in the memory card for large storage capacity of images and videos.

1. Click on the camera app to open the camera



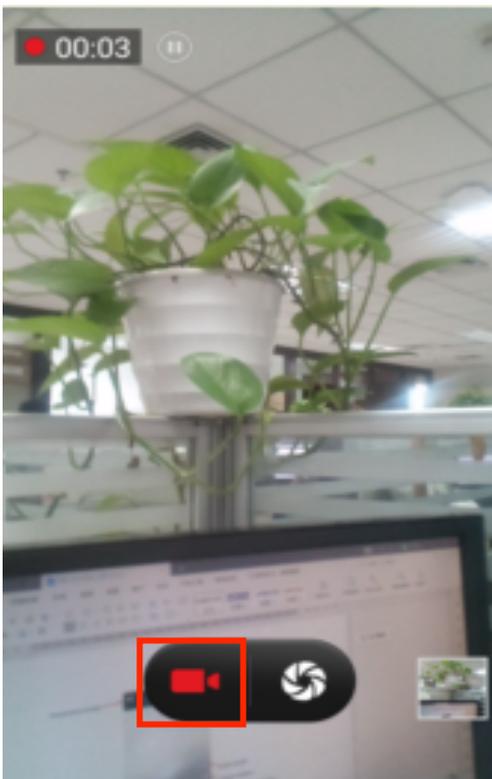
Taking Pictures

1. Aim the camera to the object that you want to take the pictures of.
2. Press the camera shutter button on the screen to capture the image.
3. After taking the picture, the file will be saved in the cameras gallery folder.
4. You can view the photos by clicking the preview box button.



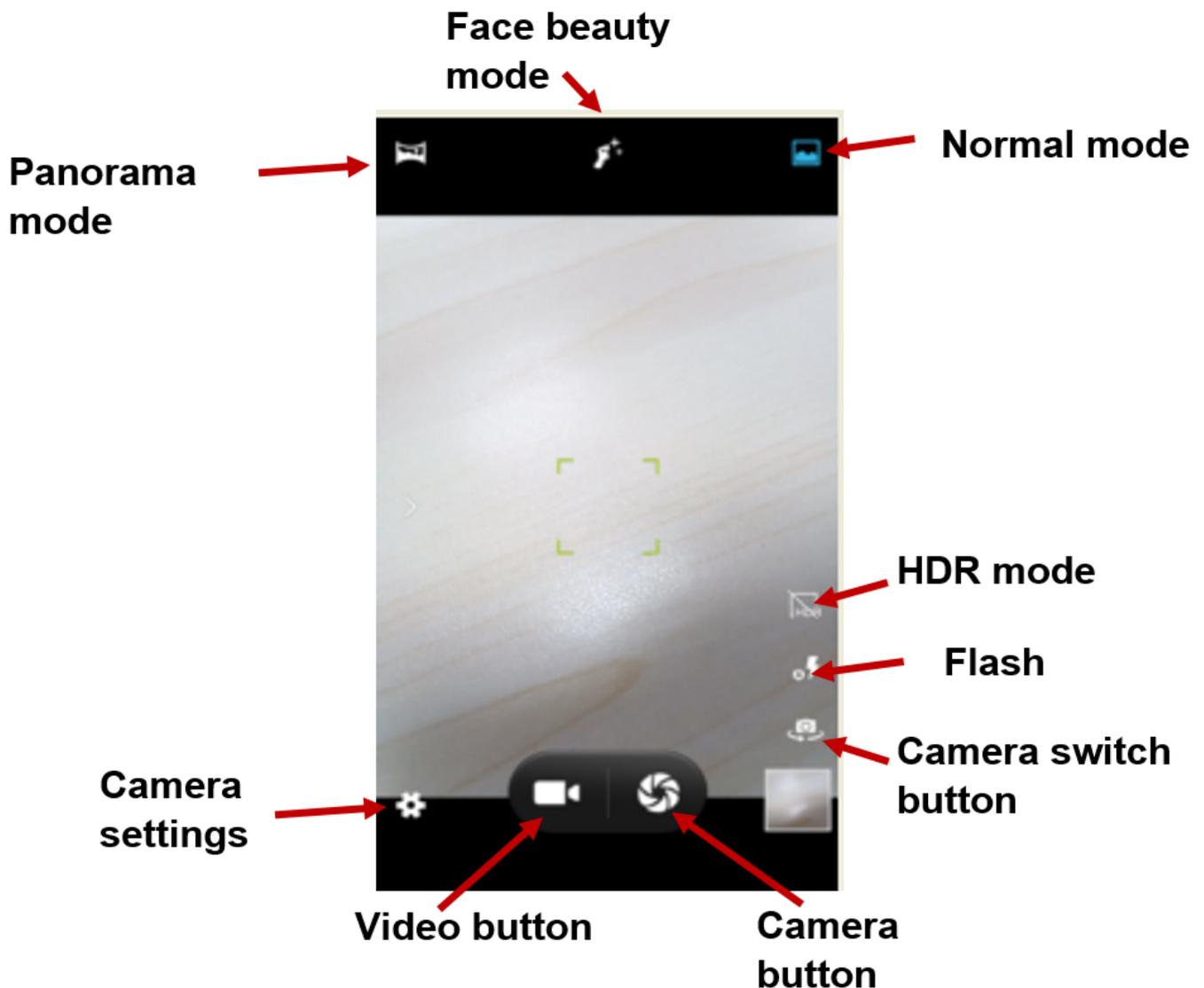
Taking Videos

1. Aim the camera to the object/s that you want to take a video of.
2. Press the video record button on the screen to begin taking the video.
3. To end the video, press the video record button.
4. After ending the video record, it will then be saved in the cameras gallery folder.
5. You can view the video by clicking the preview box button.



Camera Settings

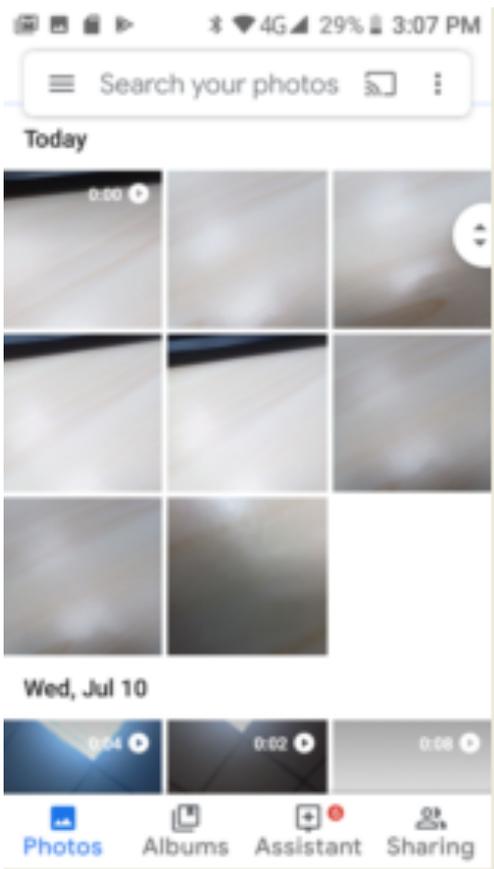
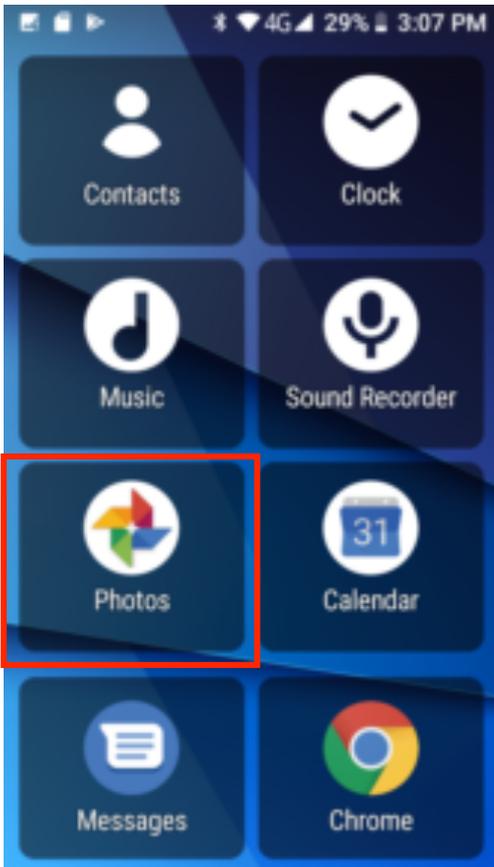
You may adjust various settings for the camera by pressing settings while in the camera interface. When in the standard camera mode, you can switch to video to record or click the gallery preview box.



Photos

Photos from your phone's storage or SD card can be displayed in the Photos app.

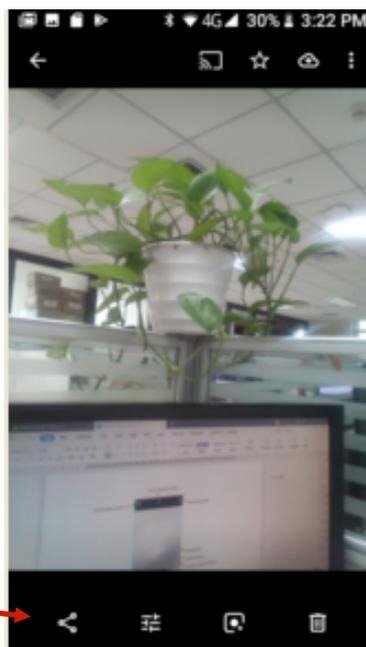
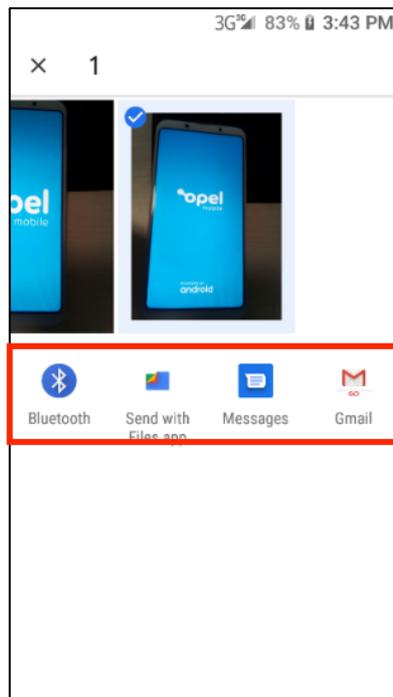
1. Click on the Photos app in the home screen.
2. It will then open and display all the photos you have stored on your phone or TF/SD card.
3. Click on any photo you wish to view, edit or share.



Share Pictures

You may share pictures by sending them through different types of installed applications. You may also send pictures through the MMS message function by attaching a picture and also via Bluetooth.

1. Tap on the photo you wish to share.
2. Once selected click on the share icon as shown in the picture below.
3. Then select how you wish to share this photo; Bluetooth, Messages, send with files app, Gmail or any other form of sharing app available.
4. Then follow the steps in those sharing options to send this photo.

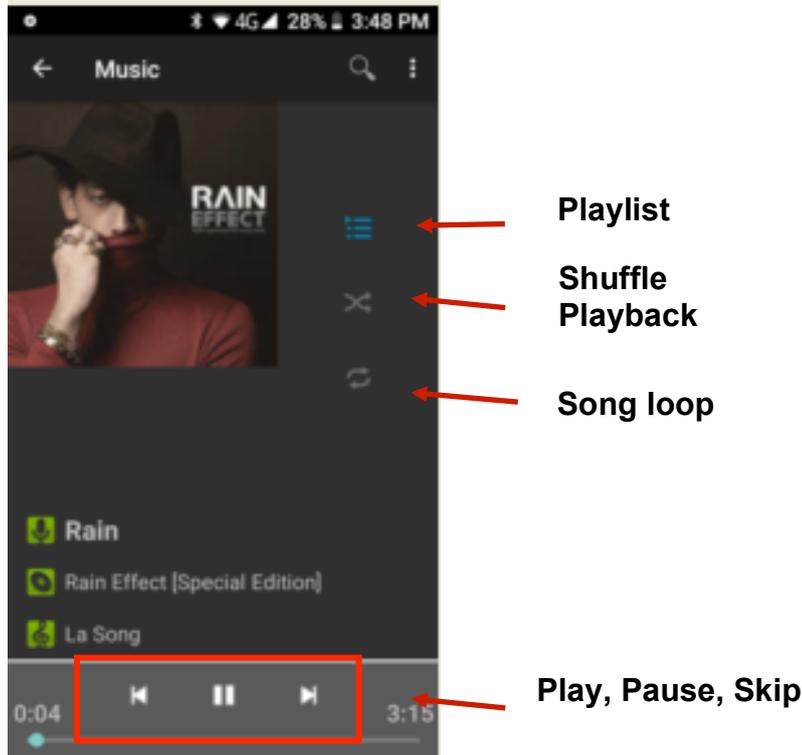


Share photos

Music

If you have saved or stored your own music via the phone's memory or via a TF/SD card you will be able to access from this app.

You can choose to search music by artists, albums, songs or create playlists.



FM Radio

Through this function, you may listen to the FM Radio on the device. The FM Radio uses the wired headphones as an antenna in order to receive a signal. Before using this feature, please connect a headset.

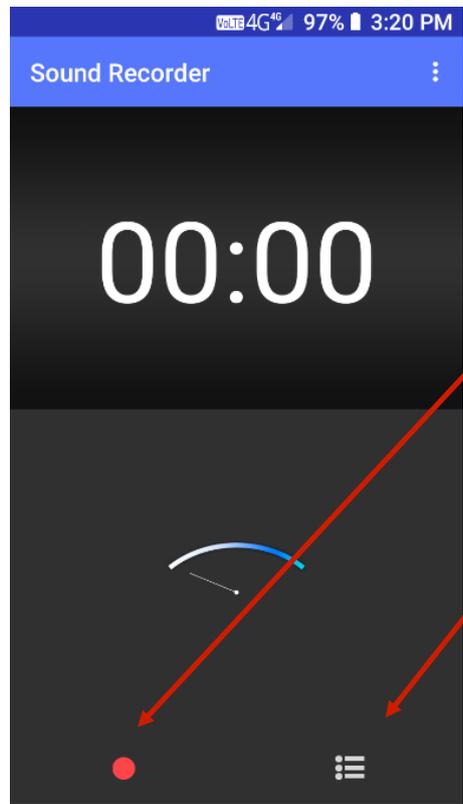
1. Press the FM Radio icon to open the application.
2. When you first open this app, it will automatically search available stations.



Sound Recorder

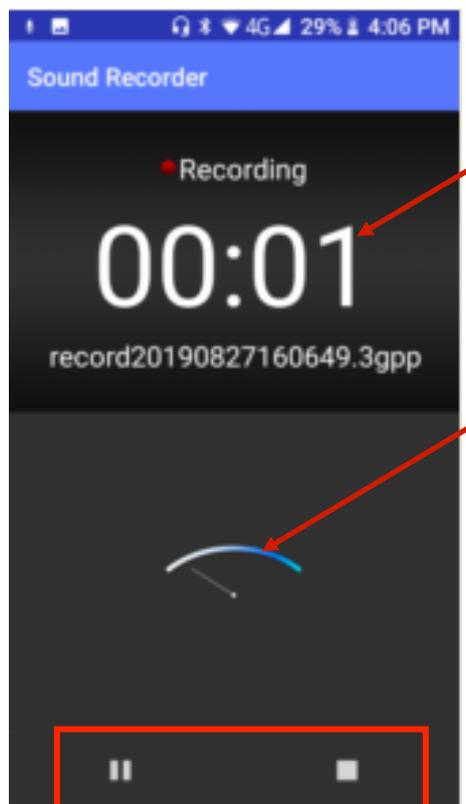
Record

1. Keep the phone's microphone near the sound source.
2. Click the record button to record the audio.
3. Click the stop button to stop recording the audio.



Record

Recorded files



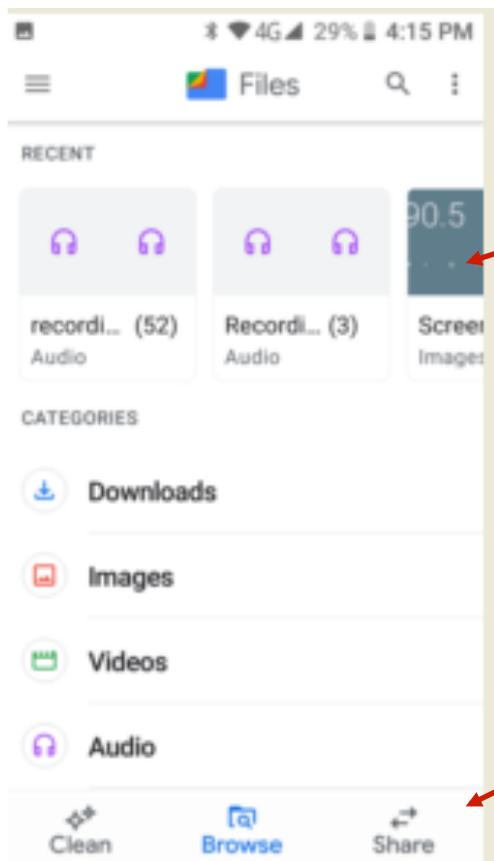
Recording Time

Recording Controls

Pause, Stop

Files

The file manager allows you to search and organise your stored phone files conveniently and efficiently through one program.



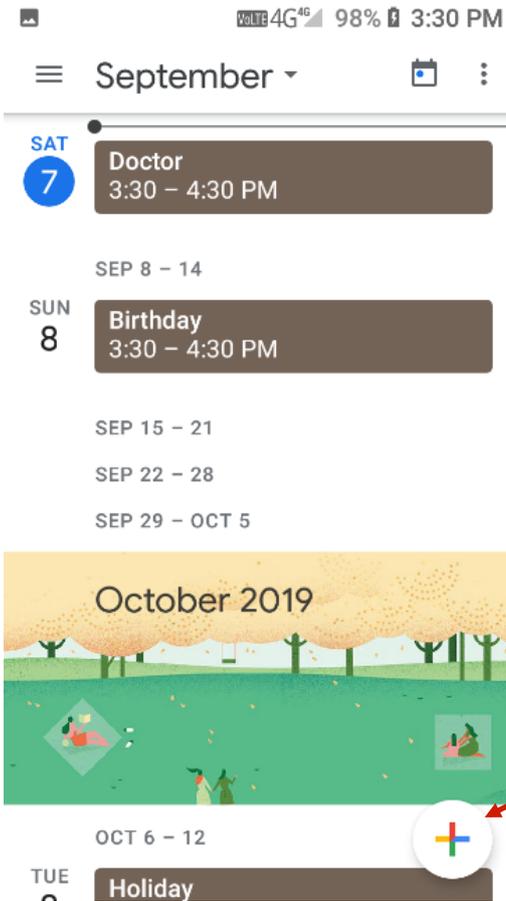
Scroll and search through the File Manager for stored phone files

Send and receive files

Calendar

The calendar helps keep track of your life's most important moments in one application.

1. To add a new event, click on the plus icon.
2. Enter in the events details, title, date, time, location, notification settings, invite people, add notes.
3. Once complete, click on the save icon.
4. This event will now show in your calendar on the date and time you have selected.

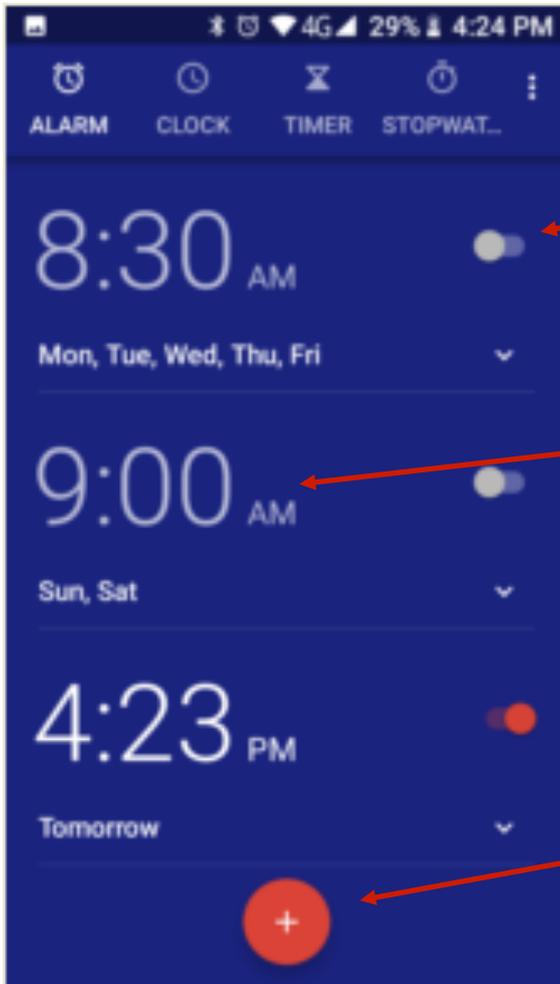


Click to add a new event

Clock/Alarm

Click on the Clock icon then click the alarm tab to enter the alarm clock interface. This option allows you to add and edit alarms.

1. Click on the plus icon to add a new alarm.
2. Enter the time of the alarm you wish to set, it will then save this alarm and turn it on.
3. You can select repeat so it repeats everyday or certain day only.
4. You can change the alarm sound and or vibrate settings and add a name for this alarm.



Turn an alarm on or off

Tap to edit an alarm

Tap to add an alarm

SOS

The SOS function is designed to help you while in an emergency. If you're in need of help it is a great function to allow you to connect with your emergency contacts quickly. The phone also comes equipped with a Fall Detector Alarm, if enabled and you fall it will automatically activate the SOS alarm feature and attempt to contact your emergency contacts advising you may have fallen, and you need help.

The phone will also send your approximate location, so your emergency contacts can find you easily.

(Please note in life threatening emergencies you should always dial emergency services for help – in Australia dial 000 for an emergency)

How to setup the SOS feature

1. Tap on the SOS app to open this app
2. Open the fall detection feature by tapping on the round icon.
3. To add your emergency contacts click on the edit button.
4. Tap on the plus symbol to add your contact on each available space. You are able to add up to 5 emergency contacts.
5. If you wish to edit the emergency message, tap on the message and delete and then type a new message by using the keypad on the screen
6. Once completed click save.
7. Your SOS function is now active.

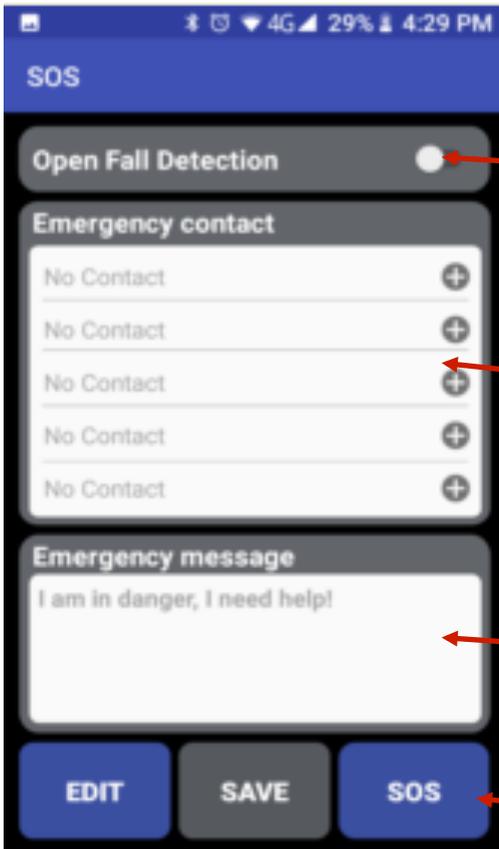
How to activate the SOS feature

1. Located on the back of the device is the SOS button
2. By pressing on this button 3 times, it will activate the SOS feature.
3. You will hear a siren sound begin so your aware that the SOS feature has been activated.
4. It will then send the emergency message and your approximate location to your emergency contacts.
5. It will then begin to attempt to call your emergency contacts until someone answers.

Fall Detection Feature

If you have turned the fall detection feature on and you ever have a sudden fall the phone will begin to activate the fall detection alarm, this will last for 60 seconds, at this point you are able to cancel the alarm in case you have just dropped your phone and you haven't fallen.

After 60 seconds the phone will then begin the SOS alarm feature. It will send a message to your emergency contacts advising that you may be in danger and you're in need of help. It will also send your approximate location, so your emergency contacts know your general location.

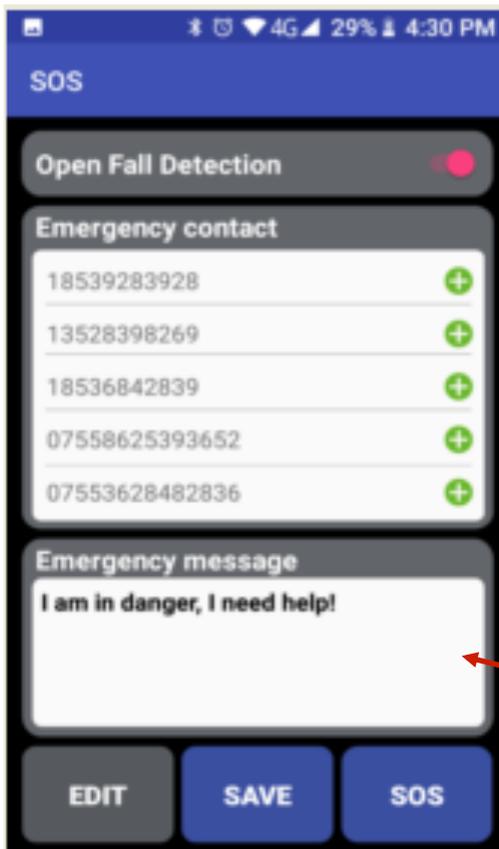


Fall Detection on/off

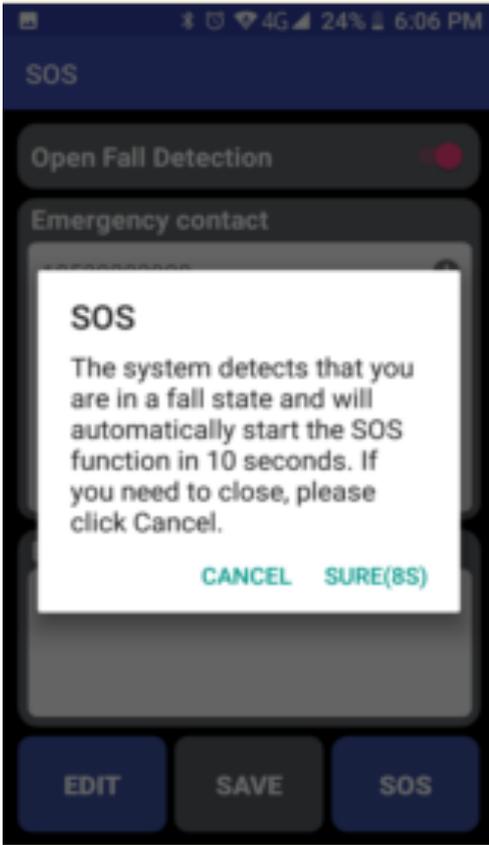
Add up to 5 emergency contacts

Edit emergency message

Start or stop the SOS alarm

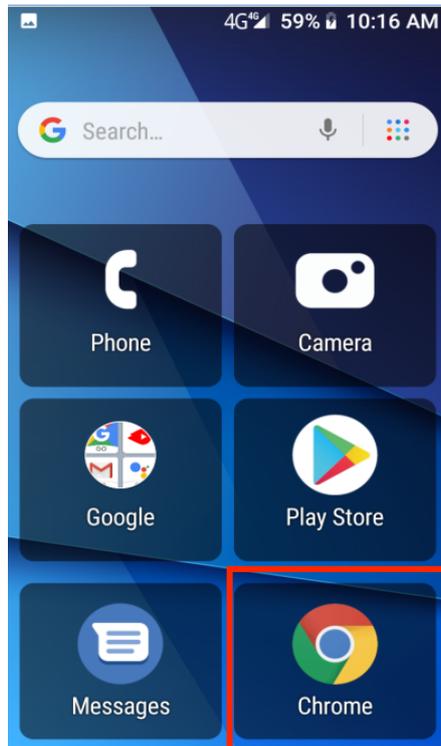


Fall Detection alarm message. Click cancel to stop the feature activating and messaging/calling your emergency contacts.



Chrome Web Browser

To access the Chrome web browser, tap on the Chrome web browser icon

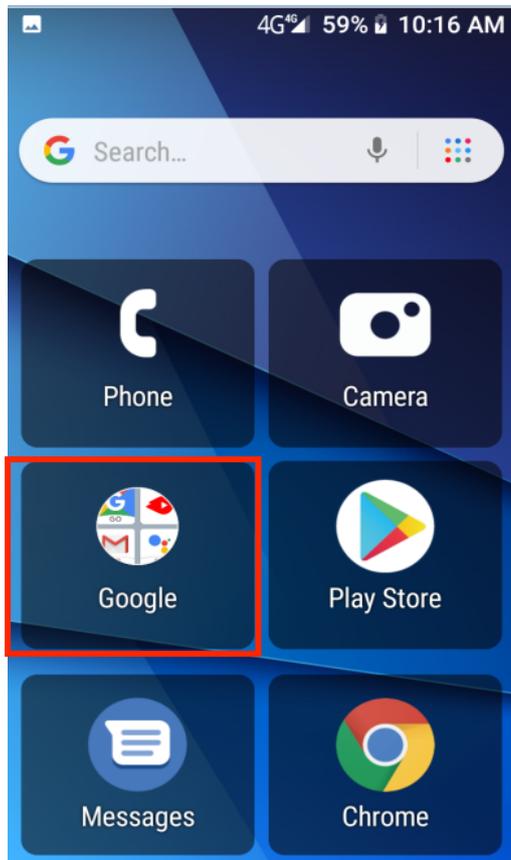


1. You can search webpages using the Google search engine, or if you know the webpage address, type it directly into the search panel bar.
2. Using the touch screen, you can scroll through webpages, click on links and more

Google Apps

To access the Google apps folder, tap on the Google folder.

Inside this folder, there is Google GO, YouTube, Gmail GO, Google Assistants and Maps Go. To open one of these apps simply tap on the application to launch it.



Google

This app is your quick search and application tool. You can search web pages/content and voice search.

YouTube

Search and view popular videos or videos you wish to watch. To search for a video, simply tap on the search icon and type in the name of the video you want to find and watch.

Gmail/Email

This is where you can access your email account/s.

To setup an email account:

Simply press add an email address

Choose which type of email account you have

Then follow the steps on that type of account to add the email to this application

Once setup you can access all your emails via this application. You will be able to view, edit, write and delete emails.

Maps

This app will help you find an address or place and give you the direction on how to get there from your current location. You can select whether you're driving, walking, riding on a bike or using public transportation.

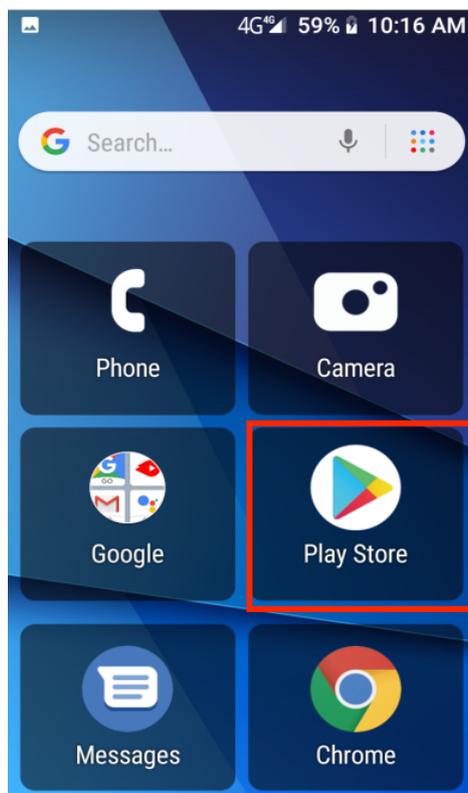
By typing in the address or name of the location you wish to go, it will give you the fastest route to get there.

Applications – downloading / deleting / moving

To download new applications to your phone like Facebook and WhatsApp, you must create a Google account.

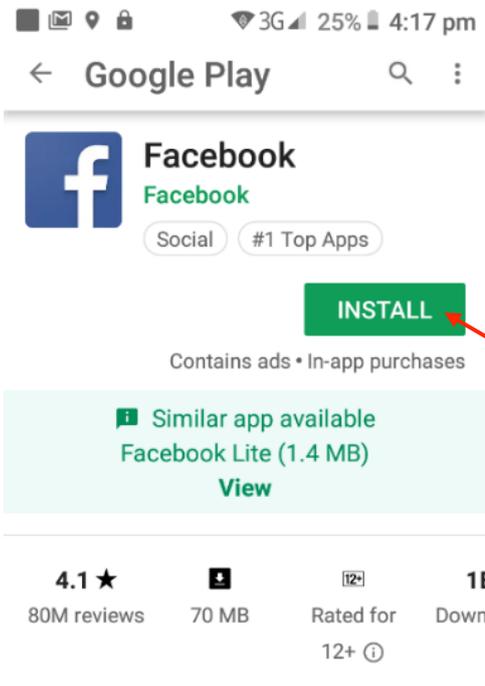
When clicking on the Play Store, if you don't have a Google account you can create one here.

1. Click on the Google Play Store

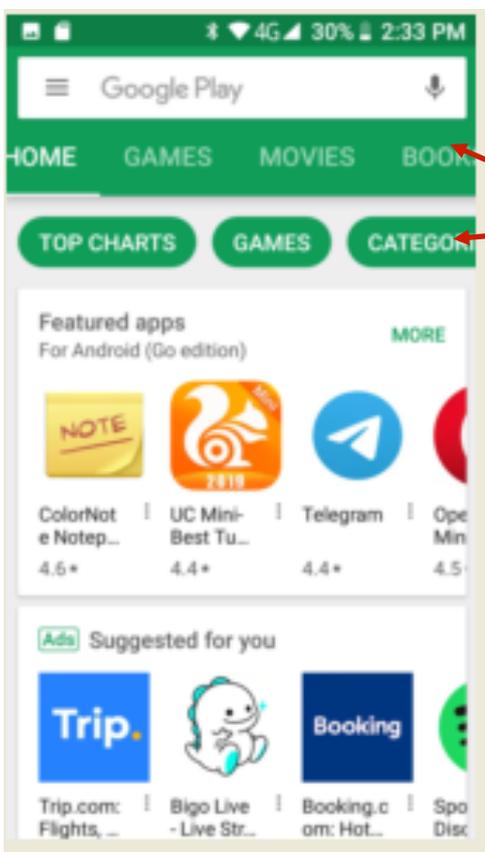


2. Search and download the app you wish to download and click install.

Once installed the app will show on your home screen, by tapping on that app it will open for you to use.

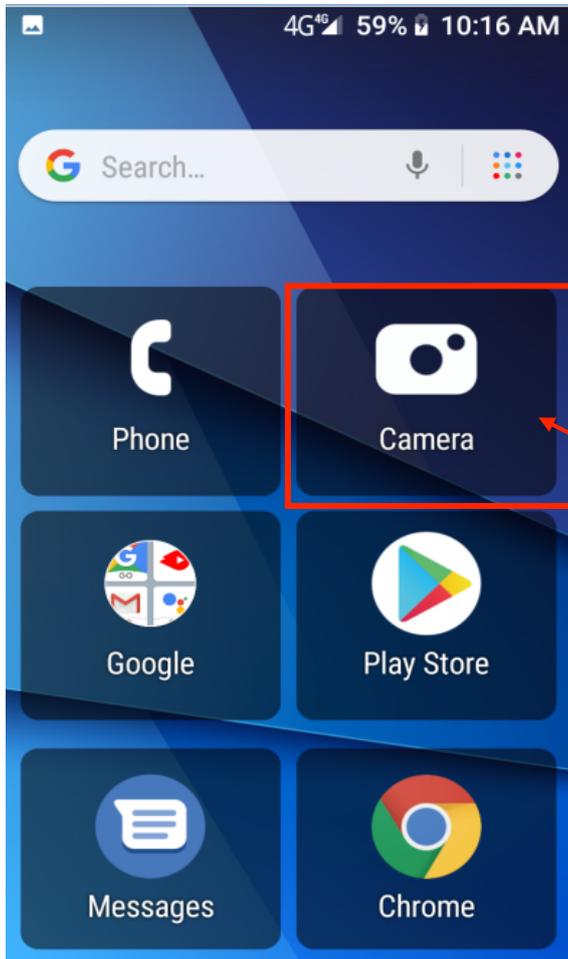


Tap on the install button to install that app on your phone



Search and select between different Play Store categories

3. To remove or move an app simply hold your finger on the app for 3 seconds, continue holding your finger on that app, you can then move it around to a new location or move it to the top of the phone to delete the app.



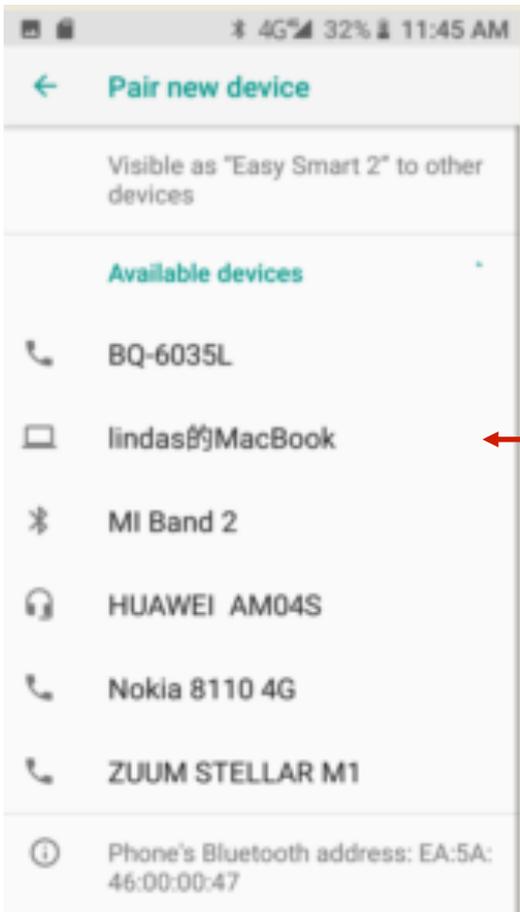
Tap and hold on the app you wish to move or delete. While holding your finger on the app, you can then move it to a different location on your phone or move it to the top of the phones screen to delete the app

Bluetooth & Wi-Fi

Power on Bluetooth

1. Tap on Settings » Bluetooth and select to turn on Bluetooth.
2. The Bluetooth icon will appear in the notification bar.
3. Tap on Pair new device, it will then start to scan for all devices within its range and will display all available devices in a list.
4. Tap on a device you wish to connect, it will then begin to pair these 2 devices.

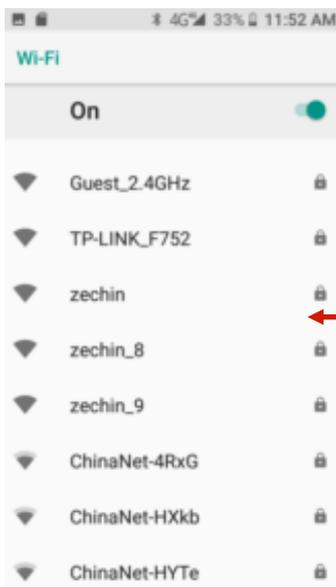
Please note: Some devices require passcodes to connect via Bluetooth, follow the instructions for that device. Please note that typical passcode are 0000 or 1234.



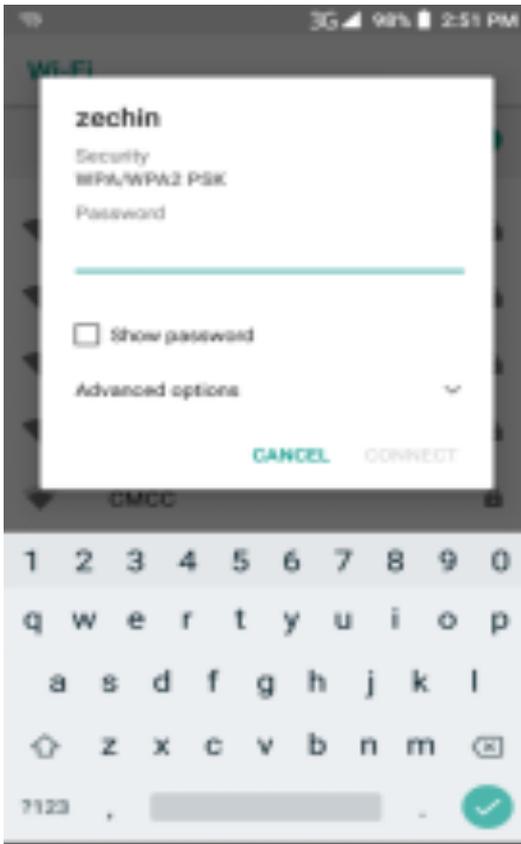
List of available Bluetooth devices

Power on Wi-Fi

1. Go to Settings » Wi-Fi and select ON to power on Wi-Fi
2. Click on the desired Wi-Fi network to be connected.
3. Most secured Wi-Fi connection require passcodes. Please follow the instructions on the Wi-Fi device to connect.



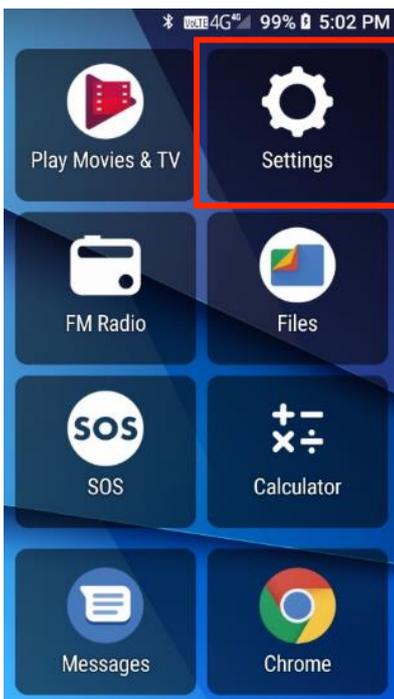
List of available networks



Network connection screen

Settings

Settings shortcut



The shortcut settings have the most common settings used for quick and easy access. Wi-Fi, Bluetooth, Location, time and date, airplane mode, mobile data, sounds and volume, display settings, battery settings, storage, accessibility settings, screen lock, users and accounts.

Simply click on one of these functions to access it quickly.

Additional settings

Network & Internet

▼ Wi-Fi

1. **Settings » Wi-Fi** to power on. When on, the Wi-Fi will automatically search for available networks. Any unsecured network can be used directly and any secured network requires a password or credentials prior to connection.

Mobile & Networks

1. Data roaming – turn data roaming on or off
2. Preferred networks – Select or change preferred networks
3. Preferred network type – select and change your preferred network type.
4. Enhanced 4G LTE mode – turn this setting on or off.
5. Access point names – adjust the APN settings.
6. Network operators -adjust your network operator settings.

○ Data Usage

1. View your mobile data usage
2. Turn Mobile data on or off

Hotspot & Tethering

1. Hotspot or tether to other devices.
2. Turn USB or Bluetooth tethering on or off
3. Wi-Fi hotspot – Select on to turn Wi-Fi hotspot on.
4. To use you device as a hotspot, connect to your phone from your other device and enter the passcode which is located under set up Wi-Fi hotspot. Your other device should then connect to your phone.

VPN

1. Edit or adjust VPN profiles

Airplane mode

1. Turn airplane mode on or off.

Connected devices

Bluetooth

1. Power on Bluetooth. Once on, Bluetooth will automatically scan for any nearby open devices.
2. Click to connect a device

Printing

1. You may print files via Cloud Ready printers.
(Please check [Google Cloud Print website](#) for printer compatibility information)

USB

1. Connect the USB to your computer to transfer files or photos.

Apps & notifications

1. Manage applications - Manage and delete installed applications
2. Running Applications- Press the 'Force Stop' button to stop any of the applications listed and removes from the running apps list.

Battery

1. View your general power usage
2. Adjust your power management settings to save on battery usage.

Display

Here you can adjust your screen brightness, wallpaper design, screen sleep timer, auto-rotate screen settings and font size.

Sound

1. Here you can adjust your media volume, alarm volume, ring volume and notification volume.
2. You can also adjust vibrate for calls, do not disturb preferences, phone ringtones, notification tones, alarm tones and dial pad tones.

Storage

1. View the phones memory usage and storage.

Security & location

Security

Screen lock

Set up basic screen locks: Use swipe, pattern, PIN or password to lock the screen.

The phone will ask for this lock pattern, pin or password when your screen has timeout or has been locked.

1. Pattern: Slide your finger across the dots and create the desired pattern to unlock your device.
2. PIN: Enter your desired pin number.
3. Password: Type in your desired password.

Lock screen preferences

1. Here you can adjust lock screen preferences. Turn notification content view on or off while the screen is off.

Location

1. Turn location/GPS settings on or off
2. Adjust the mode settings accuracy.
3. Adjust app-level permissions
4. Adjust Wi-Fi and Bluetooth scanning settings.

Set up SIM card PIN lock

1. Tap on SIM card lock under security and location
2. Then tap on Lock SIM card to turn this feature on
3. Then type in your pin code you wish to use.
4. Your phone will then ask for a SIM pin code each time it is turned on.

Users & accounts

Lets you add, remove and manage your Google and other supported accounts.

Emergency Information

Under emergency information you are able to add emergency information details. This is very helpful if you are non-responsive, emergency services or other people are able to access this information without your phone being unlocked.

1. Add your medical information. For example: if you have a pace maker, or are allergic to any medication.
2. Add your emergency contacts. This will help first responders to be able to contact these people in case of an emergency.

Accessibility

Under accessibility, you are able to select many functions to help people with disabilities use the device.

1. **Volume Key shortcut** – Here you can have the volume keys shortcut for any accessibility mode. By holding down both the volume keys for 3 seconds will activate the accessibility mode you have created.
2. **Select to speak** – When select to speak is on, you can tap specific items on your screen to hear them read aloud.
3. **Switch access** – this lets people with motor impairments control the phone using one or more switches. Use switches to select items, scroll, enter text and more.
4. **TalkBack** – When TalkBack is on, it provides spoken feedback so that you can use your device without looking at the screen. This can be helpful for people who are blind or have low vision.
5. **Text to speech output** – here you can adjust the text to speech output settings, like preferred engine, language, speech rate and pitch.
6. **Font size** – here you can adjust the size of the font on the phone. This feature is designed for people that may have low vision so they can read text more easily.
7. **Magnification** – This feature allows you to magnify on text, images and more so you can read or see images easier.
8. **Interaction controls** – here you can adjust the interaction controls, like the click after pointer stops moving, power button ends call, auto rotate the screen and touch and hold delay settings.
9. **Audio and on-screen text** – here you can adjust the mono audio settings and caption settings

10. **Experimental settings** – here you can adjust the contrast of text, colour correction and colour inversion settings.

Google

Here you can adjust the Google settings, like ads, app preview messages, backup, cast media controls, device phone number, devices, location, nearby, parental controls, restore contacts, security, set up nearby devices and set up work profile.

System

Language and Input

1. Language – Change the language of the phone
2. Personal Dictionary - Add or delete words to the personal dictionary
3. Keyboard & inputs – Virtual keyboards and physical keyboard settings.

Date & Time

1. Date and Time adjustment.
Choose date format, time format and time zone settings.

Backup

1. Backup Data – Will back up all application data, WLAN passwords, and other settings to Google's servers

System update

This allows you to manually check for system or software updates to update your device to the newest version.

Reset options

Here you can reset your device to factory reset. Please note this will wipe all data that is saved on your device, including contacts, photos, applications and more.

About phone

Phone information status and build version

Troubleshooting and support

If you are experiencing difficulties with your mobile phone, please go through the following troubleshoots

The Mobile Phone will not power on:

1. Ensure you are pressing and holding the power button for 5 seconds.
2. Ensure you have charged the phone for at least 10 minutes

The phone is asking for a PUK code:

1. This means you have input the incorrect password 3 times or more. Contact your network provider to retrieve your PUK code to unlock your phone as only your network provider can help unlock your SIM

SIM card error or no SIM card:

1. Ensure you have inserted the SIM card correctly and are using the correct size SIM card. Follow instructions in the quick set up guide for installing the SIM Card
2. Your SIM card may be damaged or dirty, ensure you replace your SIM with your Telco provider if this error occurs.

Failure to connect to the network:

1. Your network signal may be weak or out of range. Contact your network provider or try the phone in a different location to check your signal
2. Your SIM card may be damaged, invalid or has no credit. Contact your network provider for support
3. Ensure your data is switched on

Failure to make an outgoing call:

1. Ensure you have entered the correct phone number you wish to dial.
2. Ensure you have enough credit on your provider's account. Contact your network provider for support

3. Your signal strength may be weak. Check your signal strength and contact your provider

Cannot hear anyone on the call:

1. Ensure your call volume is adjusted to your requirements. Using the volume keys on the right side of the phone
2. Ensure you have sufficient signal strength

Cannot receive calls:

1. Ensure your mobile phone is switched on
2. You have enough signal strength to receive calls
3. Ensure you do not have the phone in flight mode
4. Ensure your SIM card is installed correctly

The other party cannot hear you on the call:

1. Ensure your phone is not set on mute mode
2. Ensure the other party has their volume turned up to their desired level

Mobile Phone won't charge:

1. Ensure the power plug is inserted in the wall socket correctly and the wall switch is turned on
2. Ensure the wall power socket is working by testing another device or a separate power socket
3. Ensure you have inserted the micro USB cord into the phone correctly
4. Ensure there is no dirt or dust accumulated in the phones power socket
5. Ensure you have left the phone on charge for at least 10 minutes as the battery may have run out of charge completely

Mobile phone won't connect via Bluetooth:

1. Ensure you have turned on and activated the Bluetooth settings. See Bluetooth guide in manual.
2. Ensure the other device has Bluetooth enabled
3. Your Bluetooth device may be too far away from the other device to connect. Ensure you are within range of this device to connect
4. Ensure you follow the Bluetooth instructions above

Mobile phone won't connect to Wi-Fi:

1. Ensure you have turned on and activated Wi-Fi on your phone. See Wi-Fi guide in the manual.
2. Ensure the Wi-Fi you are connecting to is working.
3. Your device may be too far away from the Wi-Fi Router. Ensure you are within range of this device to connect