

# FlipPhone 4

# **Operator's Manual**

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# **Safety Information**

Welcome to Opel Mobile and thanks for purchasing our products. For the best performance, we recommend you read this manual carefully, especially the "safety instructions". This will take you a couple of minutes, but it will save you time later and will allow you to enjoy all the features on your device.

# THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.393 W/kg\*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide\*\*. In this case, the highest tested SAR value is 1.605 W/kg\*.

As SAR is measured utilizing the devices highest transmitting power the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a 'hands-free' device to keep the mobile phone away from the head and body.

Additional Information can be found on the website of the World Health Organization

\*The tests are carried out in accordance with international guidelines for testing.

\*\*For body worn operation, this phone has been tested and meets the RF exposure guidelines when used with the Opel Mobile accessories supplied or designated for this product. Use of other accessories may not ensure compliance with RF exposure guidelines

### How to handle and preserve your device?

Trying to modify, disassemble or repair the device or the charger yourself will make the warranty invalid. Only certified repairers may install or repair phone equipment.

Avoid hitting or shaking your phone.

The warranty of this phone may be annulled if you use unauthorised accessories. To prevent this from happening and to keep your phone working properly use only the battery charger and Micro USB cable that originally comes with the device.

Make sure the device does not get wet. To avoid possible, short-circuit, electric shock or corrosion keep your phone away from rain, water splash, sweat or moisture. You must not use your device with your hands wet or immerse it in water. In case it gets wet keep the phone off and do not try to use a microwave to dry it.

Do not use your phone when entering areas that are near flammable liquids.

Observe all local laws and regulations on the use of mobile phones. Turn off the device before entering petrol stations, oil refinery's or chemical plants.

This product should not be used in extremely hot, cold, dusty or humid spaces. It also should not be exposed to long periods of sunshine or strong magnetic fields.

If you have a pacemaker keep the phone at least a 20cm distance from the place it is located. This phone may cause interference to some hearing aids and other electronic devices.

Avoid all heat sources, ovens or other appliances (including amplifiers) that produce heat or have hot surfaces.

Switch off the phone when entering an aircraft.

Do not use a hand-held phone when operating any motor vehicles, heavy equipment or moving objects.

Excessive high-volume levels or noise may affect your hearing. To prevent this from happening use an adequate volume in your earphones when you are listening to music or employing any of the multimedia features on the phone.

You are fully responsible for keeping your information backed up and we do not take any legal responsibility for data that is damaged or lost. It is possible to erase or interfere with the information stored in your phone by a magnetic device when using your phone. To avoid this issue, keep your phone clear from magnetic devices.

Pointing the torch into your own or another person's eyes will cause damage and may result in blindness.

### Safety recommendations for accessories

- Use only Opel Mobile accessories or chargers that came with this phone.
- Be careful when handling the battery. The lithium-ion battery can be put into use immediately after being unpacked. Use only the Opel Mobile battery that came with the device. We recommend charging the battery as soon as possible once the phone has been switched on.
- CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. ENSURE YOU ALWAYS ONLY USE THE OPEL MOBILE BATTERY THAT IS SPECIFIED FOR THIS DEVICE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.
- Immediately stop using the battery charger if you smell an odour or overheats or a crack or swelling appears in the casing.
- In case you notice the cable, or the plug have suffered any damage, discontinue using it and contact Opel Mobile support line as soon as possible for advice.
- The optional memory card should be protected from strong shocks and static electricity. Handle with care.

### Usage conditions and restrictions

• All packaging materials, especially plastic ones, must be disposed of properly. The lack of this procedure may cause a suffocation danger to children. Any packaging must be kept out of children's reach.

- This device is not a toy and not designed for children and strict adult supervision must be adhered to at all times. Keep the phone and the accessories beyond children's reach.
- This device can be recycled. To dispose of this device properly remember to follow local regulations. Local authorities may guide you on finding appropriate facilities to this end. The battery must never be disposed of in a fire.
- If this phone is lost or has been stolen, please notify your network service provider as soon as possible and ask for the SIM card to be deactivated.
- You are fully responsible for any damage caused by not following these instructions or for improper use of the device. We do not accept any liability for any improper use or mishandling on this device.

# **Quick Setup Guide**

1. Unpack all the contents out of the packaging and have your SIM card ready to insert into the phone.

(Please note this phone supports a Nano sized SIM card, if you do not have a Nano sized SIM card please contact your SIM card provider as they will be able to supply one for you)

Make sure your device is turned off.

2. Firmly hold the device in one hand, using your thumb lift off the cover starting from the bottom left when looking at the back of the phone. The cover will then click off. (Please note you may need to use your fingernail to lift off the cover)



Lift from this corner first, using your thumb or fingernail to remove the cover

- Remove the battery from the phone by lifting from the bottom and pulling out.
  (Skip this step if the battery is not inserted into the phone)
- 4. Slide your SIM card into the SIM tray (sliding in until it does not go in any further), ensure the gold plates are facing downwards and the cornered edge is in the lower left corner.



Please note: This phone supports a Nano sized SIM card. If you do not have a Nano sized SIM card, please contact your SIM card provider as they will be able to supply one for you.

5. If you wish to use an optional MicroSD or TF card for extra phone storage, insert it into the MicroSD/TF card slot, ensure the gold plates are facing downwards when inserting it into the phone. (PLEASE NOTE: supports up to 32GB MicroSD card only)



6. Re-insert the battery back into the phone. Ensuring the gold plates on the battery and the phone are aligned.



- 7. Replace the back cover by sliding and pushing your fingers across the edges of the back cover to ensure it has completely clicked back into place.
- 8. Charge the phone by plugging in the Micro USB cable into the phone's charging port located on the left-hand side of the phone.

Please note: Charge the phone for at least 3 hours prior to use. To ensure long battery life.

# Turn the phone on for the first time

After charging, turn the phone on by holding down the power button for 5 seconds.

The phone will begin to boot, once finished booting, your phone is ready to be used. If your SIM card is inserted and active, the time and date will be automatically set based on your location.

### Power the phone on and off

- 1. To turn the phone on, press and hold the power button for 5 seconds.
- 2. To turn the phone off, press and hold the power button for 5 seconds.

# **Overview of the Phone**



1	Menu / Left selection key
2	Answer / Call key
3	Quick Dial M1 / Left navigation key
4	+ symbol for international calls
5	Earpiece
6	Write new message / Up navigation key
7	Speed Dial / Down navigation key
8	Contacts / Right selection key
9	End call / Power on/off key
10	Quick Dial M2 / Right navigation key
11	Camera / OK key
12	Silent / Vibrate mode (press and hold)
13	SOS emergency button (press 3 times)
14	Loudspeaker
15	3.5mm headphone jack

16	USB charging port
17	Volume up button
18	Torch (press and hold)
19	Volume down button
20	Charging cradle connectors



21	Camera
22	Missed call alert (green), Torch (yellow), Charging indicator (red)
23	External screen

# **Phone Status Icons**

Note: Icons are only for demonstration; they may differ on the actual device.

Icons	Descriptions			
	Battery capacity			
45 11-	Network signal strength			
Vo LTE	VoLTE (4G Voice) service is activated			
R	Connected to roaming mobile network			
<b>G</b>	No SIM card is inserted			
	Memory card is inserted			
	Unread SMS or MMS			
Ă	Missed calls			
ŵ	Call forwarding is activated			
ĤD	HD Voice is enabled for current call			
0	Earphone is connected			
	Silent mode is on			
<b>\$\$\$</b>	Vibrate mode is on			
*	Bluetooth® is on			
ē	FM radio			
IJ	MP3 music player			
Ŧ	LED Torch			
0	Alarm is set			
≁	Flight mode is on			

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# **Quick User Guide**

### Answer a call

1. To answer an incoming call, simply flip open the phone and the call will be answered. You can turn off the flip to answer function in the settings menu. If this is turned off, to answer a call press the green "Answer" key.



# Reject and silence a call

- 2. To reject an incoming call, press and hold the volume up or down button for 5 seconds. If your phone is flipped open you are able to reject a call by pressing the red Hang up/Power key once.
- 3. To silence an incoming call, press the volume button once, if your phone is flipped open you can still press the volume button once.



# Dialling and using keypad numbers (123 mode)

1. To dial a phone number, press the numbers on the keypad then press the green "Answer" key to dial.



2. To type numbers while creating a contact or writing a message, press the "Hash" # key until "123" mode is highlighted then press the ok key.

N	<b>EW</b> En 160/1	New 123 0/100
EN	me or number	Type name or number
Abc		Tupo toxt mossago
abc		Type text message
ABC		
123		
Option	s 🛧 🛛 Back	Options 🖹 🛛 Back

### Typing Letters (en/En/EN/Abc/abc/ABC modes)

- 1. To type in letters, press the "Hash" # key to choose between En, en, EN, Abc, abc, ABC modes, once the mode you desire is highlighted press the OK key.
- 2. En, en and EN are predictive text modes with capital first letter, small letters or all capitals, respectively (see predictive text below).

3. Abc, abc and ABC are standard text modes. E.g. To type the letter "c", press the "2 ABC" key 3 times until the letter "c" comes up.



# **Predictive text (En/en/EN modes)**

Predictive text is a smart way to type messages. This feature can make typing easier by suggesting words based on what you are typing.

1. To use predictive text, press the "Hash" # key and select "En, en or EN", then use the keypad to type the word without pressing the same key multiple times. E.g. To type "hello", simply press the "4, 3, 5, 5, 6" keys once and the word "hello" will show up for selection. It also suggests other word options similar to what has been typed in.



2. To choose another candidate word, use the cursor keys to highlight it and then press "OK" key or "Space" 0 key to select the word.

Ne	ew	En 160/1
Type nar	ne or nun	nber
Good	Home	•
OK	(	Clear

# Symbols (except 123 mode)

1. To add symbols like dot, comma, question mark, etc., press the "Star" \* key and scroll using the up/down cursor key and the M1 (Left) and M2 (Right) keys to choose the symbol you wish to use. Confirm your selection with the upper left key or OK key.

<<[*]		(1/2)		[#]>>	
1	2 ,	3?	l	:	
4;	5 "	6,	~		
7ι	8 _	9/	@	\$	
4	%	#	&	^	
*	-	-	+	=	
<	>	(	)	[	
]	{	}	ż	http://	
OK Back					

# **Main Interface**

# Main Menu

From the main menu you will be able to access Messages, Contacts, Call logs, Sound profiles, Clock, Torch, Tools, Settings and SOS.

You can press the red Hang up/Power key to go back to the home screen.



### Notifications – Missed Calls and Unread Messages

Notifications will be displayed on the front cover of the phone and/or displayed on the main screen. You can review the details of the missed call or messages via the main menu and select the item for more information.



# M1 / M2 Quick Dial

Quick Dial is a quick and easy way to call the people that you may contact on a regular basis. Two contact shortcuts can be added to Quick Dial.

1. To set up Quick Dial, press upper left key to get into the phone menu and go to the Settings icon.



- 2. Select "M1/M2 Quick Dial" by pressing the OK key.
- 3. You can now add contacts to M1 and M2 by either manually typing in the phone numbers or choosing an existing contact. Press the upper left key to get to your contacts, then select the contact by using the down cursor or searching for a specific name.

v11/M2 Quick	12340
M1	
M2	
Contact E	Back

4. To call any of your Quick Dial contacts, press the M1 or M2 key from the home screen, it will then dial that contact.

# Speed Dial

Speed Dial is a quick and easy way to call the people that you may contact on a regular basis. Up to 8 contact shortcuts can be added to Speed Dial.

1. To set up Speed Dial, press the Down cursor key at the standby screen to get into the Speed Dial menu.



- 2. Highlight (using the up/down keys) the speed dial number you want to connect to a contact, then press the upper left key to select options then edit. You can now type in a phone number manually or choose an existing contact from your phonebook.
- 3. To remove a phone number from speed dial, highlight it and press the options key then scroll down to clear and press the OK key then delete.

Speed Dial
2 Opel Mobile
View
Edit
Change
Call
Clear
OK Back

4. To call any of your Speed Dial contacts, press and hold down the respective keypad number for 3 seconds, it will then ring that phone number.

# **Phone Contacts**

To access phone contacts, press the upper left key to get into the phone menu, then press the down cursor key until you get to contacts.



### Add a contact

1. Press "Options" key and select "New" from the menu.



2. Choose "Phone" or "SIM" memory to save this contact



3. Press down cursor key to get to Name, then press OK key. Type in the contact name using the keypad and press OK to confirm.



4. Use the down cursor key to get to "Mobile" or "Home number", then press the OK key. Type in the phone number using the keypad and press OK to confirm.



5. Press upper left selection key to save the contact.



### Edit a contact

1. Highlight the contact using the cursor keys, press "OK" key to select the contact. Then press Left selection key for "Options" and then "Edit" from the menu.



2. Modify the contact name and phone number using the keypad and select "Save" to save the contact. (refer to the previous "Add a contact" section.

### **Delete contacts**

- 1. Highlight the contact using the cursor keys you want to delete, then press the "OK" key.
- 2. Press "Options" key and select "Delete" from the menu.



3. Press "OK" key to confirm.

### Search contacts

1. Press any number on the keypad to access the search menu. A cursor will blink when it is in search menu. Type in some letters of the name of the contact you wish to find, press the "OK" key and the phone will list out the contacts matching with the letters you typed in.



### Call and Send message to a contact

1. To call a contact in the Phonebook, highlight the contact using the cursor keys, press the "green call key" and the phone will call that contact highlighted.



2. To send a message to a contact in the Phonebook, highlight the contact using the cursor keys, press "Options" key and select "Write Message" from the menu.

All	Group	
101		
New		
Write m	nessage	
Call		
Add to blackli		
Delete		
OK	Back	

# **Blacklist contacts**

- 1. Highlight the contact you want to add to the blacklist.
- 2. Press "Options" then use the cursor key to highlight "Add to blacklist" then press the "OK" key to add this contact to the blacklist



# Import and Export contacts

1. From the main menu select "Contacts" press "Options" key and select "Import/Export" from the menu.



2. To copy contacts from phone to SIM or from SIM to phone. Press "OK" on copy. Then press "OK" on "Copy from" and select either phone or SIM. Then press "OK" on "Copy to" and select either phone or SIM. Then select copy using the top left key. Use the down cursor and press the "OK" key to select individual contacts or select options using the top left key and press "OK" on "Mark All" if you want to copy all contacts. Then press ok to complete the copy.



3. To export contacts in phone memory to a memory Card, select "Export contacts". Use the down cursor and press the "OK" key to select individual contacts or select options using the top left key and press "OK" on "Mark All" if you want to export all contacts. Then press "options" and "OK" then highlight where you want to save the contacts on the memory card and press "OK".



4. To import contacts from a memory card to Phone memory, select "Import contacts". The select the files you want to import by press the "OK" key. Then select ok to complete the import.



# Send vCard via SMS, MMS or Bluetooth

1. Highlight and press "OK" key on the contact you wish to send via SMS, MMS or Bluetooth



2. Select "Options" and highlight "Send vCard" and press the "OK" key. The highlight and press the "OK" key on the method you want to send the vCard – SMS, MMS or Bluetooth.



- 3. Sending by SMS type the phone number or select "Contacts" and press "OK" key on the contacts you wish to send the vCard to, then select "options" and "OK" then press the "OK" key to send the vCard to the contacts selected.
- 4. Sending by MMS type the phone number or press the "OK" key to open contacts, press the "OK" key on the contacts you wish to MMS the vCard, then select "options" and "OK". Scroll down using the cursor to "Type text message" if you wish to send a text message with this vCard. Press the "OK" key to then send the MMS.
- 5. Sending by Bluetooth make sure Bluetooth is switched on. Press the "OK" key to "add a device" once the device you wish to send the vCard to is visible, select pair to bound the devices. The vCard will then be sent via Bluetooth once paired successfully.

# Call Logs

To access call logs including dialed calls, received calls, missed calls and rejected calls. Select Call logs icon from the main menu.



To view different types of call history, scroll down using the cursor keys to highlight a call log and press the "OK" key to view that call log.



# Call and Send message to a call log entry

1. To call an entry from call logs, highlight the contact or number and press the green "Answer/Call" key, or press "Options" and select "Call" from the menu.



2. To send a message to an entry from call logs, highlight the contact or number and press "Options" key and select "Write Message" from the menu and choose whether to send an SMS or MMS



# Add call log number to contacts

1. Highlight the call log number and select options. Highlight "Add to contacts" and press the "OK" key, then choose to add as a new contact or to an existing contact and press the "OK" key.



# Add call log number to blacklist

1. Highlight the call log number and select options. Highlight "Add to blacklist" and press the "OK" key.



# **Delete call log entries**

- 1. From the main menu, select "Call logs" and select the desired call log from the menu.
- 2. Select "Options" and scroll down to "Delete", then press the "OK" key.



3. You can also delete all call logs from the main Call Logs screen by selecting "Delete all".

# Messages

To access text and multimedia messages, select Messages icon from the main menu. Here you can view previous messages or send new messages to your friends and family.



### Create a new message

1. Select "Write message" and press "OK" key. Alternatively, you can press the Up cursor from the standby screen.



2. In the "Type name or number" box, type in a phone number or press "OK" key to choose a contact from phonebook you want to send the message to.



3. Press the down key to "Type message" box, type the message using the keypad, and then use the upper left key to select Options and then the "OK" key on "Send" to send

the message. You can also send the message by pressing the "OK" key while in text message box.



4. To change the keypad text mode, press the "Hash" # key and choose between En, en, EN, Abc, abc, ABC and 123 modes using the up/down cursor. Press OK key to confirm. En, en and EN are predictive text modes, Abc, abc and ABC are standard text modes and 123 is the number mode.



### Attach a media file/quick response to a message.

When creating a message, you can attach a quick response, image, video or audio file to this message.

1. Press the "Options" key and select "Add" from the menu.

New	En 155/1
Opel Mobil	e;
Hello	
Send	
Add	
Save as draf	t
OK	Back

2. Attach the selected item – using the cursor keys and "OK" key to record or select a media file/quick response from the phone memory.



### View and reply to a message

- 1. To view a message, highlight "Inbox" and press the "OK" key then use the cursor keys to highlight the message you want to view then press the "OK" key to select and open it. Once opened you can use the up or down cursor keys to read the previously received messages of a conversation.
- 2. To reply to a message, highlight the message you want to reply to. Select options and press the "OK" key on "Reply" then type the content using the keypad in the "Type message" box, and then use the "OK" cursor key to send the message



### Delete or forward a message, or save the media file attachment

- 1. Use cursor keys to highlight the message you want to delete, forward or save, then press the "OK" key to select it.
- 2. Press "Options" key and select the actions from the menu by press the "OK" key


### Quick Responses

1. You can add new quick response or edit/delete an existing quick response. From the Messages menu, scroll down to Quick responses and press the "OK" key. Here you can edit and add quick responses by selecting edit on a quick response. To send a quick response, highlight and press "OK" key.



## **Camera / Video Recorder**

To take photos or record videos, select Tools icon from the main menu, then select Camera. For quick access, you can also access the camera by pressing the "OK" key while in the Home Screen.





1. To shoot a photo or a video - use left and right cursor (M1 and M2) keys to select Photo (DC mode) or Video (DV mode), and then press the "OK" key to start capturing. You also can change the options for capturing the images or videos, such as flash light, resolution, night mode, auto timer, brightness, exposure, white balance and colour filter.





2. To view the last photos, select "Options" and press "Image viewer". To view the last video, press "Options" while in video mode and select "View video directory" and press the "OK" key on the video you want to play.



To change camera settings – press "Options" and then select "Settings" to configure Picture Quality, Shutter Sound, Auto save and Storage options (Optional SD Storage).

Settings	
Quality Normal	•
Banding <sup>50Hz</sup>	Ø
Shutter sound Activate	$\checkmark$
OK	Back

# **Gallery / Image Viewer**

To access the photos captured and saved, select Tools and then Gallery icon from the main menu.



1. Use cursor keys and "OK" key to open the photo file you want to view.

Gallery	
05.2021	
Options	Back

2. Use left and right cursor keys to view the next or previous photo files.



3. Press "Options" key and select the various actions from the menu, such as Set as wallpaper, Set as contact thumbnail, Power on/off picture, and Delete.



# **Video Viewer**

For Video Files - Select Tools and then Video icon from the main menu.



By selecting Video, you will see the most recent file.

1. Press "OK" key to play the most recent video file. Left/Right cursor keys to go to the next or previous video file. Up/Down cursor keys for adjusting the volume.



2. Press "Options" key and select the various actions from the menu, such as Open other video files, Full screen playback, Adjust brightness,View history, My favourite play list, Repeat, Shuffle, Set as Power on/off animation, Set as wallpaper, Settings and File details.



To view all saved video files, you can press "Options" key, select Open and then Local browse.

Phone Memor	yCard	7/4	¢%)	MOV	_00000	02.avi
🔒 Ebook						
📑 Filearray		Op	Lo	cal	bro	WSE
📙 Others		Fu	Int	terr	net l	br
📑 Photos		Ad	Lo	cal	play	/ I
🔄 Video		Vie	ew			>
- vCard		Re	pea	at		>
Options	Back	OK				Back
Phone E:\\	/ideo					
🗄 000001.avi	73 K					
■ MOV_00	32 K					
Select	Back					

# Calculator

To access the calculator, select "Tools" icon from the main menu, then select "Calculator".



This is just like any normal calculator.

Press the number keys on the keypad and use the cursor keys for the calculations. The "Hash" # key is for typing a decimal point. The \*/+ key is for switching between negative and positive number. The return key is for cancelling the last key typed. OK key is equal.



# Clock

To access the alarm clock, world clock, timer and stopwatch, select the "Clock" icon from the main menu.



Use Left/Right cursor keys to select Alarm, World clock, Stopwatch and Timer.

### Alarm Clock

1. Scroll across to alarm clock, here you can set alarms to wake you in the morning or for other events or reminders. You can select Left Selection Key on the highlighted alarm to turn it on/off. Up to 3 alarms can be saved.



2. Press the OK key to edit an alarm. You can change the alarm name, time, tone and repeat mode.



World Clock



1. To add cities to your world clock list, press the Options button, select Add city, and scroll down using the cursor button until you find the cities you wish to include in your world clock, then press the ok button on those cities to add them.

World clock Stopwat	Add city
Sydney	Lisbon
12:51	GMT0
07.06.2021	London
Add city	GMT0
Delete city	Casablanca
Set daylight s	GMT+1
OK Back	Options 🗹 🛛 Back

- 2. To delete a city from your world clock list, press the Options button, select Delete city, and scroll down using the cursor button until you find the cities you wish to delete. Press OK key to select it, and then Left Selection key to confirm deletion.
- 3. To setup Daylight Saving of a city on your world clock list, press the Options button, select Set Daylight Saving, and scroll down using the cursor button until you find the cities you wish to set. Press OK key to select it, and then Left Selection key to confirm



### Stop watch

Press Left Selection key to begin the stopwatch. Press OK/Count key to add lap times. You can pause the timer and start again by pressing the Left Selection key. To reset the stop watch completely, press the Left Selection key to pause the timer and then then press OK/Reset key to reset.



### Timer

Use the keypad number, type the time you wish to count down. For example, to do 1 Minute, type in 0, 0, 0, 1. Then press "OK" key to start or pause the timer and the Left Selection key to stop it completely. An alarm will sound once the time is up.



# Calendar

To access the calendar, events and reminders, select the "Tools" icon from the main menu, then select calendar.



### Create a new event

1. Use cursor keys to select a date and press "OK" key to create an event.



2. Type in the event title in the Subject and use the cursor keys and keypad numbers to adjust the date, time, ringtone and repeat mode. Press "Save" to save the event.



### Edit or delete an event

1. Use cursor keys to select a date and press "OK" key to open it.

5	20	21				
S	М	Т	W	Т	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5
22:5	8 Dir	nner				
Options Bac				ack		

2. Use cursor keys to highlight an event and press "OK" key again to view the details of an event.



3. Press "Options" key and select "Edit" or "Delete" from the menu.



### View all schedules

1. Press Options key while viewing the monthly calendar, select View schedules to view the events on the highlighted date, or select View all schedules to view all the events saved.



### Weekly view or Daily view

1. Press Options key while viewing the monthly calendar, scroll down and select Weekly or Daily for different calendar views.

12 2021		09-06-2021	
<u>ѕ м т w т</u>	F S	12:00	
Clear today's	5	13:00	
Clear all		14:00	14:26 Lunch
Clear all		15:00	
Go to date		16:00	
Weekly		17:00	
		18:00	
Daily		19:00	
OK	Back	Optio	ns Back

# **FM** Radio

The FM Radio can be accessed via the Tools icon on the main menu. Please note: For better FM reception and sound quality, it is suggested to be used in an outdoor environment.



Press the "OK" key to turn on/off FM radio. Press Left/Right cursor keys to go to the next or previous preset station or press and hold to search for the next/previous available station. Press End Call key to leave FM radio turned on in background, while operating the phone as usual. To turn off the FM Radio press the "Exit" key.

#### **Preset radio stations**

1. Press the Options key and select Auto search and save to search for all available radio stations in your area.



2. Press the Options key and select Channel list to Edit or Delete preset channels.



# Music

Select Tools from the main menu and then select Music. Using the curser to select and playback a song. You can playback music files saved to an external memory (SD) card inserted into the phones SD card slot.



Press "OK" key to play/pause the music. Press the Left/Right cursor keys to go to the next or previous tracks, or press and hold to fast forward or rewind the current music playing. Press End Call key to leave the music being played in background, while operating the phone as usual. To turn off the Music press the "Exit" key.



## **Music playlist**

1. To create a new music list, press the Options key and select Music list, then press Options key again and select New list .



2. To add music files to a music list, highlight one of the lists and press OK key to view the details, and then press the Options key and select Add music.



## **Playing options**

- 1. To set the current music file as ringtone, press the Options key and select Set as ringtone.
- 2. To randomly playing music files within a playlist, press the Options key and select Shuffle.
- 3. To repeat playing music, press the Options key and select Repeat.



# File Manager

To access the files stored in the phone or external memory card, select the Tools icon from the main menu, then select "My files".



Use cursor keys to highlight the file you want to manage, then press the "OK" key to open the file or press Options key to select various actions, including create new folder, send via SMS/MMS/Bluetooth, delete, view details, search, rename, copy/cut and paste.

Phone Memory	/Card
📑 Audio	
New folder	
Delete	
Details	
Edit	>
Search	
OK	Back

# SOS

SOS feature is designed for people who need to contact their family or close friends by just pressing the SOS button on the back on the phone **3 times**, in case there is an emergency.

When the SOS is activated it will send a text message to all your saved emergency contacts.



**Important:** After the phone has sent out the text messages, it will then attempt to ring your emergency contacts until someone answers the phone call.



## Add or edit an emergency contact

- 1. From the main menu, select the SOS Emergency icon and press the "OK" key.
- 2. In the Emergency menu, you can enable the SOS function, set up your SOS contacts, set up your SOS message and see the help menu.



3. Select SOS Contacts to add up to five contact numbers by pressing Options and Edit.



4. You can either type in a phone number manually or select an existing contact from your phonebook.

### Edit the emergency text message

1. Select "SOS Message" and press "OK" key to edit your emergency text message.



# Torch

To turn on the LED flashlight, select the Torch icon from the main menu. Pressing "OK" to turn it On and Off.

You can also access the Torch function via the keypad by pressing and holding the "0" key for 3 seconds to turn it on or off.



# Settings

Under Settings you will be able to adjust most of the phone settings, like Quick Dial Keys (M1 and M2), Bluetooth, Phone settings (Time & date, Shortcuts, Auto power on/off, Restore factory settings), Display settings (e.g. Wallpaper, Brightness), Sound profiles (Ringtones, Sound volume, Other tone settings), Security (SIM PIN number, Phone password, Blacklist), Call settings and Networks.



### M1/M2 Quick Dial

Quick Dial is a quick and easy way to call the people that you may contact on a regular basis. Two contact shortcuts can be added to Quick Dial. See Quick Dial instructions above.

### Bluetooth

Press "OK" key to switch Bluetooth on or off. Click on "Paired device" and "add new device" to search for nearby devices. Once it has found the device you want to connect to, select the device and it will begin to pair to that device. Once paired, it will say "Connected". Please note: Some devices will require passwords to connect, ensure you read the instructions on the other device to connect via Bluetooth. TIP: some Bluetooth passwords are 1234 or 0000.



## Phone settings

Here you can change Time & Date, Standby screen shortcuts, Auto power on/off and Restore factory settings.



1. Time & Date – Change the time and date on the phone, use the cursor keys and the number keypad to modify the date and time then press select to save.



2. Shortcuts – Change the shortcuts function of Up/Down cursor key (default settings are Up: Write new message, Down: Speed dial). Press the "OK" key then highlight your selection using the cursor keys then press the "OK" key to save.

	Shortcuts
î	Write message
Ť	Speed dial
Se	lect Done

3. Auto power on/off – Change time of powering on or off automatically. Press the "OK" key to edit the turn on or turn off time and repeat settings. To turn the function on or off press the top left selection key on "On" or "Off".



4. Restore factory settings – Clear all the data stored in the phone and restore all the phone settings to factory default. Default password is 0000. Please note: if you restore your device all information saved on this phone will be permanently deleted. To factory reset press the "OK" key then enter the password and then select "OK" to confirm the factory reset.



## **Display settings**

Here you can change Wallpaper, Idle Screen Display, Brightness and Blacklight settings.



- Wallpaper settings Change wallpaper to built-in wallpaper, your own photo or video files. Press "OK" on wallpaper settings and choose your desired wallpaper and select "OK"
- 2. Idle display settings Show time & date, current music and radio station on home screen. Press the "OK" key on the function you want to display or not to display.



- 3. Brightness to adjust the screens brightness, use the left and right selection keys to increase or decrease the brightness.
- 4. Backlight Change the timeout value of screen and keypad backlight. Press the "OK" key and select your preferred timer and press the "OK" key to select and save that option.

## **Sound Profiles**

Here you can change Profile, Profile name, Ringtones, Sound volume, Ringtone mode and Other alert settings.

Press the "OK" key to activate the desired sound profile. Press Options key and then select Edit ringtones to edit the settings of highlighted sound profile.

You can access Sound Profiles via the main menu or via the Settings menu.

Sound Profiles	Settings	Sound Profiles
	3 M1/M2 Quick	Normal •
	8 Bluetooth	Silent •
	🕾 Phone settings	Meeting •
	🖶 Display	Indoor •
	Sound Profiles	Outdoor •
	👼 Security	
OK Back	OK Back	Options 🗹 🛛 Back
Sound Profiles	Settings	
N average 1		
Normal •	Profile name	
Silent •	Select ringtones	
Normal•Silent•Meeting•	Profile nameSelect ringtonesAdjust volume	
Normal•Silent•Meeting•Add•	Profile nameSelect ringtonesAdjust volumeRingtone mode	
Normal•Silent•Meeting•Add•Delete•	Profile nameSelect ringtonesAdjust volumeRingtone modeOther alert rings	
Normal•Silent•Meeting•Add•Delete•Edit ringtones	Profile name Select ringtones Adjust volume Ringtone mode Other alert rings	

- 1. Profile name Change name of the profile by press the "OK" key and editing the name then pressing the "OK" key to save.
- 2. Select ringtones Change ringtone of voice calls and alert tone of incoming messages. Press select on either ringtone or message tone, then highlight the tone you wish to choose then press the select key to save that option.
- 3. Adjust volume Change the sound volume of ringtones, alerts and voice calls. Press "OK" on the tone you want to edit, then use the up/down volume buttons to change the volumes.
- 4. Ringtone mode Select ringing, vibrate or silent for calls and alerts. Press the "OK" key on the alert you want to modify then press the "OK" key on the mode you want to save.



5. Other alert ring – Change the tone of the keypad, battery low alert and dial tone (talking keys). Press the "OK" key on the function you want to edit then press the "OK" key on the option you want for that function.



## Security

Here you can change SIM PIN number, enable phone startup password, call and message blacklist settings.



- 1. SIM PIN Enable SIM PIN and change the PIN number (default PIN is provided by your network operator), press the "OK" key on SIM PIN to enable SIM PIN. To modify the SIM pin press the "OK" key on "Modify Pin" and enter the new PIN.
- Require phone password to startup Enable phone startup password and change the password (default password is 0000). Press the "OK" key on require password and input the phones password to activate password on startup. To modify the passcode, press "OK" key on modify phone password, enter in the current passcode, then enter in your new passcode.

## Blacklist

Blacklist can block unwanted phone numbers from being able to call or message you.

1. Press the "OK" key on Blacklist. It will then show you all the numbers and contacts that are listed in blacklist.



2. To add new number to the black list press "Options" key and select "New" then type in the name and phone number you want to block from calling or messaging you. Then select "save" to save it to your blacklist.



3. To remove a phone number on the blacklist, highlight it and press "Options" key and select "Delete"



## Call settings

Here you can setup flip to answer, call forwarding, call barring, caller ID and call waiting settings.



- 1. Flip answer Press the "OK" key on flip to answer to turn this option on or off. Turning it on means when the someone calls your phone when you flip it open it will automatically answer the call.
- 2. Call forwarding Within call forwarding you can select to always forward calls, forward when busy, forward when unanswered and forward when unreachable. Simply select the options you wish to use and turn them on. You can then choose which number you

wish callers to be forwarded to. The default number will be your network providers voicemail service. Press the "OK" key on the call forwarding option and select on or off using the "OK" key.

- 3. Call waiting Enable the second caller to call you while you are having an ongoing call. Press the "OK" key on call waiting and select on or cancel using the "OK" key.
- 4. Call barred Within call barring you can select to bar certain calls like, all outgoing calls, international outgoing calls, International outgoing home calls, all incoming calls, incoming calls while roaming and cancel all options. Simply select the options you wish to use using the "OK" Key and selecting on or off.
- Hide Caller ID Do not show your phone number (caller ID) while making an outgoing call. Select either Hide Caller ID, Display own ID or Display ID set by your network using the "OK" key.
- 6. Others Enable call minute reminder, auto redial, vibration when connected, reply SMS after rejected call, flight mode and voice call recording. Press the "OK" key on any selection to turn this function on or off.



#### Networks

Here you can change Access Point (APN), turn on or off mobile data service, data roaming, 4G voice (VoLTE), select mobile network and restrict network type.


- 1. Access Point Name Configure mobile data service settings
- 2. Data service Enable of disable mobile data service
- 3. Data roaming Enable of disable roaming mobile data service in overseas
- 4. Network selection Select available mobile network to connect



5. Network type - Select whether to connect to 4G networks



6. VoLTE calls - Enable 4G voice calls (network dependent)



# **Troubleshooting and Support**

If you are experiencing difficulties with your mobile phone, please go through the following troubleshoots:

#### The Mobile Phone will not power on

- 1. Ensure the battery is inserted correctly.
- 2. Ensure you have removed the battery sticker from the gold connection pins.
- 3. Ensure you are pressing and holding the power button for 5 seconds to turn on the phone.
- 4. Ensure you have charged the phone for at least 10 minutes.

## The phone is asking for a PUK code

1. This means you have input the incorrect password 3 times or more. Contact your network provider to retrieve your PUK code to unlock your phone. Only your network provider can help unlock your SIM.

## SIM card error or no SIM card

- 1. Ensure you have inserted the SIM card correctly and are using the correct size SIM card. Follow instructions in the quick set up guide for installing the SIM card.
- 2. Your SIM card may be damaged or dirty. Ensure you replace your SIM with your network provider if this error occurs.

## Failure to connect to the network

- 1. Your network signal may be weak or out of range. Contact your network provider or try the phone in a different location to check your signal.
- 2. Your SIM card may be damaged, invalid or has no credit. Contact your network provider for support.
- 3. Ensure you have enough credit on your network provider's account. Contact your network provider for support.

## Failure to make an outgoing call

- 1. Ensure you have entered the correct phone number you wish to dial.
- 2. Ensure you have enough credit on your network provider's account. Contact your network provider for support.
- 3. Your signal strength may be weak. Check your signal strength and contact your network provider.

# **Cannot receive calls**

- 1. Ensure your mobile phone is switched on.
- 2. Ensure you have enough signal strength to receive calls.
- 3. Ensure you do not have the phone in flight mode.
- 4. Ensure your SIM card is installed correctly.

## Cannot hear anyone on the call

- 1. Ensure your call volume is adjusted to your requirements. Using the volume keys on the left side of the phone
- 2. Ensure you have sufficient signal strength.

## The other party cannot hear you on the call

- 1. Ensure your hand or fingers are not covering the microphone which is located next to the 6 key.
- 2. Ensure you are speaking directly into the microphone.
- 3. Ensure you have not muted the call.
- 4. Ensure the other party has their volume turned up to their desired level.

# Mobile Phone won't charge

- 1. Ensure the power plug is inserted in the wall socket correctly and the wall switch is turned on.
- 2. Ensure the wall power socket is working by testing another device or a separate power socket.
- 3. Ensure you have inserted the micro USB cord into the phone correctly.
- 4. Ensure there is no dirt or dust accumulated in the phones power socket.
- 5. Ensure you have left the phone on charge for at least 10 minutes as the battery may have run out of charge completely.

## Mobile phone won't connect via Bluetooth

- 1. Ensure you have turned on and activated the Bluetooth setting.
- 2. Ensure you follow the Bluetooth instructions above.
- 3. Ensure the other device has Bluetooth enabled.
- 4. Your Bluetooth device may be too far away from the other device to connect. Ensure you are within range of this device to connect.