

FlipFold

Operator's Manual

How to contact us

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Safety Information

Welcome to Opel Mobile and thanks for purchasing our products. For the best performance, we recommend you read this manual carefully, especially the "safety instructions". This will take you a few minutes, but it will save you time later and will allow you to enjoy all the features on your device.

THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.76 W/kg*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide**. In this case, the highest tested SAR value is 0.977 W/kg*.

As SAR is measured utilizing the devices highest transmitting power the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a 'hands-free' device to keep the mobile device away from the head and body.

Additional Information can be found on the website of the World Health Organization

*The tests are carried out in accordance with international guidelines for testing.

**For body worn operation, this device has been tested and meets the RF exposure guidelines when used with the Opel Mobile accessories supplied or designated for this product. Use of other accessories may not ensure compliance with RF exposure guidelines.

How to handle and preserve your device?

- Trying to modify, disassemble or repair the device or the charger yourself will make the warranty invalid. Only certified repairers may install or repair phone equipment.
- · Avoid hitting or shaking your device.
- The warranty of this phone may be annulled if you use unauthorised accessories. To prevent this
 from happening and to keep your device working properly use only the battery charger and USB-C
 cable that originally comes with the device.
- Make sure the device does not get wet. To avoid possible, short-circuit, electric shock or corrosion keep your device away from rain, water splash, sweat or moisture. You must not use your device with your hands wet or immerse it in water. In case it gets wet keep the phone off and do not try to use a microwave to dry it.
- Do not use your device when entering areas that are near flammable liquids.
- Observe all local laws and regulations on the use of mobile phones. Turn off the device before entering petrol stations, oil refineries or chemical plants.
- This product should not be used in extremely hot, cold, dusty or humid spaces. It also should not be exposed to long periods of sunshine or strong magnetic fields.
- If you have a pacemaker keep the phone at least a 20cm distance from the place it is located. This
 phone may cause interference to some hearing aids and other electronic devices.
- Avoid all heat sources, ovens or other appliances (including amplifiers) that produce heat or have hot surfaces.

- Switch off the phone when entering an aircraft.
- Do not use a hand-held phone when operating any motor vehicles, heavy equipment or moving objects.
- Excessive high-volume levels or noise may affect your hearing. To prevent this from happening use
 an adequate volume in your earphones when you are listening to music or employing any of the
 multimedia features on the phone.
- High sound pressure is possible and presents a hearing damage risk. Do not listen at high volume levels for long periods.
- You are fully responsible for keeping your information backed up and we do not take any legal
 responsibility for data that is damaged or lost. It is possible to erase or interfere with the information
 stored in your phone by a magnetic device when using your device. To avoid this issue, keep your
 device clear from magnetic devices.
- Pointing the torch into your own or another person's eyes will cause damage and may result in blindness.

Hearing Aid Compatible

- This device can reach to highest HAC standard: M4/T4 rating of the ANSI C63.19 test method.
- Most hearing aids on the market should be compatible with this phone but compatibility is not guaranteed. Please consult with your doctor or hearing aid manufacturer before using a hearing aid with this product.
- Make sure you adjust the position of phone nearby the hearing device when using the phone, so it
 can achieve the best effect of hearing.

Safety recommendations for accessories

- Use only Opel Mobile accessories or chargers that came with this phone.
- Be careful when handling the battery. The lithium-ion battery can be put into use immediately after being unpacked. Use only the Opel Mobile battery that came with the device. We recommend charging the battery as soon as possible once the phone has been switched on.
- Caution: risk of explosion if battery is replaced by an incorrect type. Ensure you always only use the
 Opel Mobile battery that is specified for this device. Dispose of used batteries according to the
 instructions.
- Immediately stop using the battery charger if you smell an odour or overheats or a crack or swelling appears in the casing.
- In case you notice the cable, or the plug have suffered any damage, discontinue using it and contact Opel Mobile support line as soon as possible for advice.

Usage conditions and restrictions

- All packaging materials, especially plastic ones, must be disposed of properly. The lack of this
 procedure may cause a suffocation danger to children. Any packaging must be kept out of children's
 reach.
- This device is not a toy and not designed for children and strict adult supervision must be adhered to at all times. Keep the phone and the accessories beyond children's reach.
- This device can be recycled. To dispose of this device properly remember to follow local regulations.
 Local authorities may guide you on finding appropriate facilities to this end. The battery must never be disposed of in a fire.
- If this phone is lost or has been stolen, please notify your network service provider as soon as possible and ask for the SIM card to be deactivated.
- You are fully responsible for any damage caused by not following these instructions or for improper
 use of the device. We do not accept any liability for any improper use or mishandling on this device.

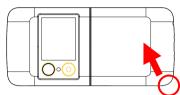
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Quick Setup Guide

Installing the SIM Cards

This phone requires a nano size SIM card. If you don't have a nano SIM, contact your network provider.

 Remove the back cover by lifting from the bottom corner where you see a small gap then pull off the cover.

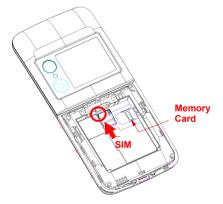


Lift from this corner first, using your thumb or fingernail to remove the cover

2. Remove the battery from the phone by lifting from the top and pulling out. (Skip this step if the battery is not inserted into the phone)



3. Slide your SIM card into the SIM tray (sliding in until it does not go in any further), ensure the gold plates are facing downwards and the cornered edge is in the upper left corner.



4. If you wish to use an optional MicroSD card for extra phone storage, first slide the memory card tray door to the right to open it and put a memory card in, and then slide the memory card tray door to the left to lock it. Please ensure the gold plates are facing downwards. (PLEASE NOTE: supports up to 512GB MicroSD card only)

5. Re-insert the battery back into the phone. Ensuring the gold plates on the battery and the phone are aligned.



6. Replace the back cover by pushing your fingers across the edges of the back cover to ensure it has completely clicked back into place.

Charging the phone

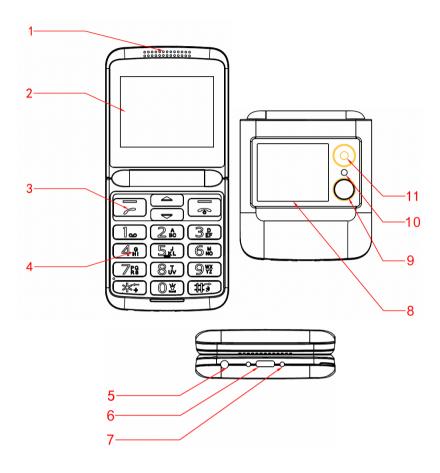
Connect the charger to the phone by inserting the USB-C cable into the USB-C port in the phone and connecting the power adaptor to a wall socket.

Please note: Charge the phone to 100% before use, to prolong the battery life.

Turning the phone on and off

- 1. To turn the phone on, press and hold the power button for 5 seconds. If your SIM card is inserted and active, the time and date will be automatically set based on your location.
- 2. To turn the phone off, press and hold the power button for 5 seconds.

Overview of the Phone



1	Earpiece
2	Internal screen
3	Green - Answer / Call key
	Red - End call / Power on/off key
4	Number keys
5	3.5mm headphone jack
6	USB-C charging port
7	Charging cradle connectors
8	External screen
9	SOS emergency button (press 3 times)
10	LED torch
11	Camera

Navigating the Interface

Key	Functions
A	Up / Main menu
▼	Down / Photo dial
*	Left
#	Right / Mute (press and hold)
5	OK / Middle selection key
Green	Answer / Call / Left selection key
Red	End call / Power / Right selection key
0	Torch (press and hold)

Phone Status Icons

Note: Icons are only for demonstration; they may differ on the actual device.

Icons	Descriptions
•	Battery gauge
45.ml	Network signal strength
Vo	VoLTE (4G Voice) service is activated
	Wi-Fi is on (white – connected, grey – disconnected)
0	Mobile hotspot is on
R	Connected to roaming network
<u>Q</u>	No SIM card is inserted
	Unread SMS or MMS
	SMS/MMS storage is full
×	Missed calls
LT.	Call forwarding is activated
₽	HD Voice is on for the current call
\cap	Earphone is connected
. ∕o	Silent mode is on
	Vibrate mode is on
*	Bluetooth® is on
 (LED Torch is on
<u>©</u>	Alarm is set
!	Flight mode is on

Quick User Guide

Answer a call

1. To answer an incoming call, simply flip open the phone and the call will be answered. You can turn off the flip to answer function in the settings menu. If this is turned off, to answer a call press the green "Answer" key.



Reject and silence a call

1. To silence an incoming call, you can press the Silent key. (**Not available** when flip close and "Flip to answer" is on)

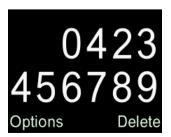


2. To reject an incoming call, you can press the red Hang up/Power key. (**Not available** when flip close and "Flip to answer" is on)

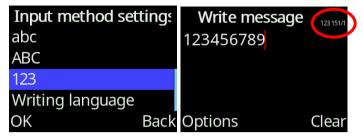


Dialling and using keypad numbers (123 mode)

1. To dial a phone number, press the numbers on the keypad then press the green "Answer" key to dial.

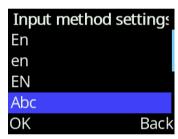


2. To type numbers while creating a contact or writing a message, press the "Hash" # key until "123" mode is highlighted then press the OK key.



Typing Letters (en/En/EN/Abc/abc/ABC modes)

- 1. To type in letters, press the "Hash" # key to choose between En, en, EN, Abc, abc, ABC modes, once the mode you desire is highlighted press the OK key.
- 2. En, en and EN are predictive text modes with capital first letter, small letters or all capitals, respectively (see predictive text below).
- 3. Abc, abc and ABC are standard text modes. E.g. To type the letter "c", press the "2 ABC" key 3 times until the letter "c" comes up.



Predictive text (En/en/EN modes)

Predictive text is a smart way to type messages. This feature can make typing easier by suggesting words based on what you are typing.

1. To use predictive text, press the "Hash" # key and select "En, en or EN", then use the keypad to type the word without pressing the same key multiple times. E.g. To type "hello", simply press the "4, 3, 5, 5, 6" keys once and the word "hello" will show up for selection. It also suggests other word options similar to what has been typed in.



2. To choose another candidate word, use the cursor keys to highlight it and then press "OK" key or "Space" 0 key to select the word.



Symbols (except 123 mode)

To add symbols like dot, comma, question mark, etc., press the "Star" * key and scroll using the cursor keys to choose the symbol you wish to use. Confirm your selection with the upper left key or OK key.



Main Interface

Main Menu

At the home screen, press **Up cursor key** to open the main menu, you will be able to access Messages, Contacts, Call logs, Sound profiles, Clock, Tools, Settings and SOS.

You can press the red Hang up/Power key to go back to the home screen.

Notifications - Missed Calls and Unread Messages

Notifications will be displayed on the screen. You can review the details of the missed call or messages via the main menu and select the item for more information.

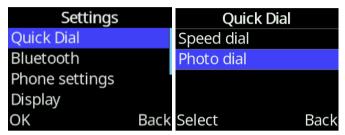


Quick Dial

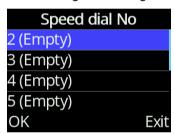
Quick Dial is a quick and easy way to call the people that you may contact on a regular basis. Two sets of quick dial shortcuts can be configured here: Speed Dial (2-9 number keys) and Photo Dial.

(1) Speed Dial (2-9 number keys)

1. To set up Quick Dial, select the "Settings" icon from the main menu, then select "Quick Dial".



- 2. Select "Speed dial" by pressing the "OK" key.
- 3. You can add contacts to 2-9 number keys by either manually typing in the phone numbers or choosing an existing contact.



4. To remove a phone number from speed dial, highlight it and press the Options key then scroll down to Clear and press the OK key to delete.



5. To call any of your Speed Dial contacts, press and hold the 2-9 number keys from the home screen for 3 seconds, the phone will then dial that saved contact.

(2) Photo Dial

Photo Dial is an intuitive and visualised way to call the people that you may contact on a regular basis. Up to 8 contact shortcuts can be added to Photo Dial.

 To set up Photo Dial, press the Down cursor key at the home screen to get into the Photo Dial menu instantly.



To assign a new phone number to an empty slot, press the corresponding number key and then OK key. You can type in the phone number and name directly.



- 2. To call any of your Photo Dial contacts, press 1-8 number keys while in the photo dial menu, the phone will then dial that saved contact.
- 3. To remove a phone number from a Photo Dial slot, select the "Settings" icon from the main menu, then select "Quick Dial" and select "Photo Dial". Scroll to the slot you want to clear and press the Options key then select Clear to delete it.



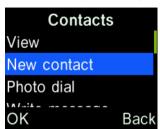
Phone Contacts

To access the phonebook, select the "Contacts" icon from the main menu, or simply press the right selection key at the home screen.



Add a contact

1. Press "Options" key and select "New" from the menu.



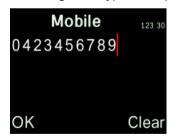
2. Choose "Phone" or "SIM" memory to save this contact



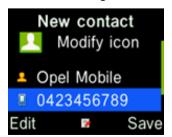
3. Press down cursor key to get to Name, then press OK key. Type in the contact's name using the keypad and press OK to confirm.



4. Use the down cursor key to get to Mobile number, then press the OK key. Type in the phone number using the keypad and press OK to confirm.



5. Press the right selection key to save the contact.



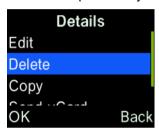
Edit a contact

Highlight the contact using the cursor keys, press Options key and select Edit to modify the contact. (Refer to the previous "Add a contact" section)



Delete contacts

- 1. Highlight the contact using the cursor keys you want to delete, then press the "OK" key.
- 2. Press "Options" key and select "Delete" from the menu.



3. Press "OK" key to confirm.

Search contacts

1. Press any number on the keypad to access the search menu. A cursor will blink when it is in search menu. Type in some letters of the name of the contact you wish to find, press the "OK" key and the phone will list out the contacts matching with the letters you typed in.



2. Press Up cursor multiple times to move the cursor to the name list above for further navigation.

Call and Send message to a contact

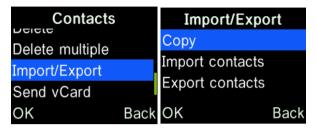
1. To call a contact in the Phonebook, highlight the contact using the cursor keys, press "Options" key and select "Voice call" from the menu.



2. To send a message to a contact in the Phonebook, highlight the contact using the cursor keys, press "Options" key and select "Write Message" from the menu.

Import and Export contacts

1. From the main menu select "Contacts" press "Options" key and select "Import/Export" from the menu.



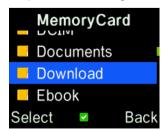
2. To copy contacts from phone to SIM or from SIM to phone. Press "OK" on Copy. Then press "OK" on "Copy from" and select either phone or SIM as the source. Then press "OK" key on "Copy to" and select either phone or SIM as the destination. Then press "Options" key and select "OK" to select contacts. Use the cursor keys and the "OK" key to select individual contacts, then press "Options" key and select "OK" to start copying.



3. To export contacts in phone memory to a memory Card, select "Export contacts". Then press "Options" key and select "OK" to select contacts. Use the cursor keys and the "OK" key to select individual contacts. Then press "Options" key and select "OK", and choose the folder you want to save the exported contacts.

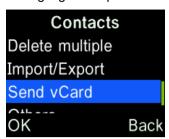


4. To import contacts from a memory card to Phone memory, select "Import contacts". Then select the files you want to import by press the "OK" key. Then select "OK" to complete the import. You can press left and right cursor keys to select Internal phone memory or External memory card.

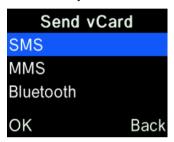


Send vCard via SMS, MMS or Bluetooth

1. Highlight and press "OK" key on the contact you wish to send via SMS, MMS or Bluetooth



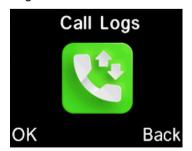
2. Select "Options" and highlight "Send vCard" and press the "OK" key. The highlight and press the "OK" key on the method you want to send the vCard – SMS, MMS or Bluetooth.



- 3. Sending by SMS, type the phone number or select "Contacts" and press "OK" key on the contacts you wish to send the vCard to, then select "options" and "OK" then press the "OK" key to send the vCard to the contacts selected.
- 4. Sending by MMS, type the phone number or press the "OK" key to open contacts, press the "OK" key on the contacts you wish to MMS the vCard, then select "options" and "OK". Scroll down using the cursor to "Type text message" if you wish to send a text message with this vCard. Press the "OK" key to then send the MMS.
- 5. Sending by Bluetooth make sure Bluetooth is switched on. Press the "OK" key to "Add new device" once the device you wish to send the vCard to is visible, select pair to bound the devices. The vCard will then be sent via Bluetooth once paired successfully.

Call Logs

To access call history including dialed calls, received calls, missed calls and rejected calls, select "Call Logs" icon from the main menu, or simply press the green "Answer/Call" key at the home screen.



To view different types of call history, scroll down using the cursor keys to highlight a call log and press the "OK" key to view that call log.

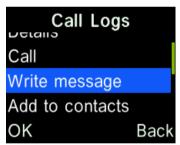


Call and Send message to a call log entry

1. To call an entry from call logs, highlight the contact or number and press "Options" and select "Call" from the menu.

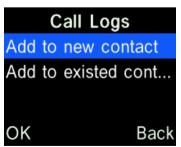


2. To send a message to an entry from call logs, highlight the contact or number and press "Options" key and select "Write Message" from the menu and choose whether to send an SMS or MMS



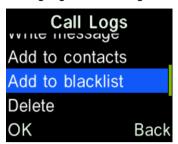
Add call log number to contacts

Highlight the call log number and select options. Highlight "Add to contacts" and press the "OK" key, then choose to add as a new contact or to an existing contact and press the "OK" key.



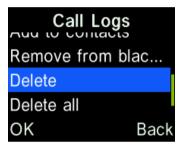
Add call log number to blacklist

Highlight the call log number and select options. Highlight "Add to blacklist" and press the "OK" key.

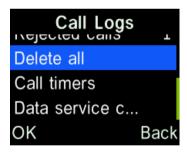


Delete call log entries

- 1. From the main menu, select "Call logs" and select the desired call log from the menu.
- 2. Select "Options" and scroll down to "Delete", then press the "OK" key.

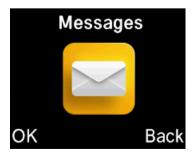


3. You can also delete all call logs from the main Call Logs screen by selecting "Delete all".



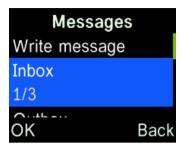
Messages

To access text and multimedia messages, select "Messages" icon from the main menu.



Create a new message

- 1. Select "Write message" and press "OK" key.
- 2. Select "New SMS" for text message or "New MMS" for multimedia message.



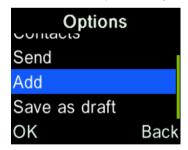
3. Type the message content using the keypad, and then press the Options key and then select "Send" to type in a phone number or press "Contacts" key to choose a contact from contacts you want to send the message to.



Attach a media file/quick response to a message.

When creating a message, you can attach a quick response, image, video or audio file to this message.

1. Press the "Options" key and select "Add" from the menu.

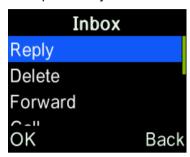


2. Attach the selected item – using the cursor keys and "OK" key to record or select a media file/quick response from the phone memory.



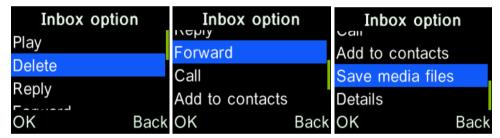
View and reply to a message

- 1. To view a message, highlight "Inbox" and press the "OK" key then use the cursor keys to highlight the message you want to view, press the Options key and then select "View" to open it. Once opened you can use the left and right cursor keys to read the previously received messages.
- 2. To reply to a message, highlight the message you want to reply to. Select "Options" and press the "OK" key on "Reply" then type the content using the keypad in the "Text" box, and then use the "Options" key to send the message.



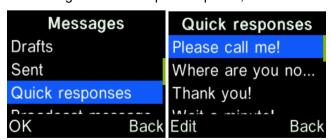
Delete or forward a message, or save the media file attachment

- 1. Use cursor keys to highlight the message you want to delete, forward or save, then press the "Options" and to view it.
- 2. Press "Options" key and select the actions from the menu by press the "OK" key



Quick Responses

You can add new quick response or edit/delete an existing quick response. At the Messages menu, scroll down to Quick responses and press the "OK" key. Here you can edit or add a quick response message. To send a quick response, select "Insert quick responses" while writing a message.



Message capacity

You can check the memory capacity for storing all the text and multimedia messages here. If the capacity has reached the limit, the device will not be able to receive any new message. Delete unwanted or read messages from time to time can prevent the problems caused by memory full.



Sound Profiles

Here you can change Profile, ringtones, Sound volume, Ringtone mode and Other alert settings.

Press the "Options" key and then select On to activate the desired sound profile. To modify the current profile, select Edit ringtones to edit the settings.



- Select ringtones Change ringtone of voice calls and alert tone of incoming messages. Press Select on either ringtone or message tone, then highlight the tone you wish to choose then press the "OK" key to save.
- 2. Adjust volume Change the sound volume of ringtones, alerts and voice calls. Press "OK" on the tone you want to edit, then use the up/down cursor keys to change the volumes.
- 3. Ringtone mode Select ringing, vibrate or silent for calls and alerts. Press the "OK" key on the alert you want to modify then press the "OK" key on the mode you want to save.



4. Other alert ring – Change the tone of the keypad, battery low alert, dial tone (including **Talking Keypad**) and flip on/off tones. Press the "OK" key on the option you want to select.



Clock

To access the Alarm, Stopwatch, Timer and World clock, select the "Clock" icon from the main menu.



Alarm

1. Here you can set alarms to wake you in the morning or for other events or reminders. You can select Left Selection Key on the highlighted alarm to turn it on/off. Up to 3 alarms can be saved.



2. Press the Options key to activate or edit an alarm. You can change the alarm name, time, tone and repeat mode.



Stop watch

Press Left Selection key to begin the stopwatch. Press "5" key to add lap times. You can pause the timer and start again by pressing the Left Selection key. To reset the stop watch completely, press the "5" key while pausing the stopwatch.



Timer

Use the keypad number, type the time you wish to count down. For example, to do 1 Minute, type in 0, 0, 0, 1. Then press the Left Selection key to start or pause the timer. An alarm will sound once the time is up.



World Clock



1. To add cities to your world clock list, press the Options button, select Add city, and scroll down using the cursor button until you find the cities you wish to include in your world clock, then press the ok button on those cities to add them.

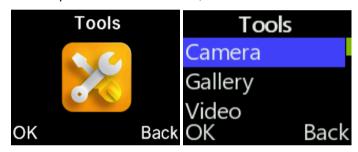


- 2. To delete a city from your world clock list, press the Options button, select Delete city, and scroll down using the cursor button until you find the cities you wish to delete. Press OK key to select it, and then Left Selection key to confirm deletion.
- 3. To setup Daylight Saving of a city on your world clock list, press the Options button, select Set Daylight Saving, and scroll down using the cursor button until you find the cities you wish to set. Press OK key to select it, and then Back key to confirm



Camera / Video Recorder

To take photos or record videos, select Tools icon from the main menu, then select "Camera".



1. To shoot a photo - press the "5" key to start capturing. You also can change photo effect and the options for capturing the images by pressing the Options key.



2. To shoot a video – press the Options key and select Video mode. You also can change video effect and the options for capturing the videos by pressing the Options key.

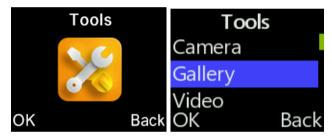


- 3. To view the last photos, select "Options" and select "Gallery". To view the last video, press "Options" while in video mode and select "View video list" and press the "OK" key on the video you want to play.
- 4. To change camera settings press "Options" and then select "Settings" to configure Picture Quality, Shutter Sound, Auto save and Storage options (Optional SD Storage).

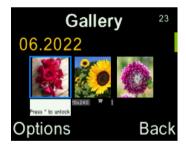


Gallery / Image Viewer

To access the photos captured and saved, select Tools icon from the main menu, then select "Gallery".



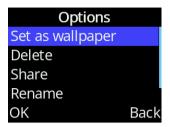
1. Use cursor keys and the "5 key to open the photo file you want to view.



2. Use left and right cursor keys to view the next or previous photo files.

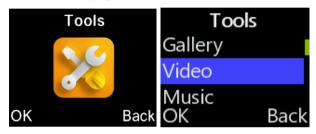


3. Press "Options" key and select the various actions from the menu, such as Set as wallpaper, Delete, Share, Rename and file details.



Video Viewer

To access or play the video files, select Tools icon from the main menu, then select "Video".



By selecting Video, you will see the most recent file.

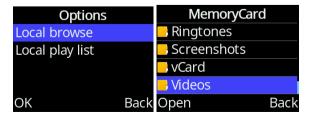
1. Press the "5" key to play the most recent video file. Left/Right cursor keys to go to the next or previous video file. Up/Down cursor keys for adjusting the volume.



2. Press left "Options" key and select the various actions from the menu, such as Open other video files, Repeat, Shuffle, Settings, and File details.

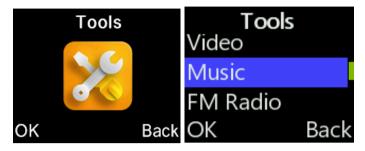


3. To view all saved video files, you can press "Options" key, select Open and then Browse.



Music

Select Tools from the main menu and then select "Music". Using the curser to select and playback a song. You can playback music files saved to an external memory (SD) card inserted into the phone's SD card slot.

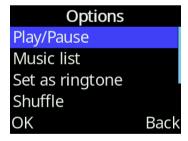


Press "5" key to play/pause the music. Press the Left/Right cursor keys to go to the next or previous tracks, or press and hold to fast forward or rewind the current music playing. Press End Call or Back key to leave the music being played in background, while operating the phone as usual. To turn off the Music, press the Options key and select "Exit".



Playing options

1. To set the current music file as ringtone, press the Options key and select Set as ringtone.

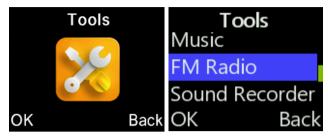


- 2. To randomly playing music files within a playlist, press the Options key and select Shuffle.
- 3. To repeat playing music, press the Options key and select Repeat.



FM Radio

The FM Radio can be accessed via the Tools icon on the main menu. Please note: For better FM reception and sound quality, it is suggested to be used in an outdoor environment.

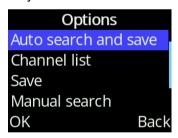


Press the "5" key to turn on/off FM radio. Press Left/Right cursor keys to go to the next or previous preset station or press and hold to search for the next / previous available station. Press "Options" key and select "Background play" to leave FM radio turned on in background, while operating the phone as usual. To turn off the FM Radio, press the "Exit" key.



Preset radio stations

1. Press the Options key and select Auto search and save to search for all available radio stations in your area.

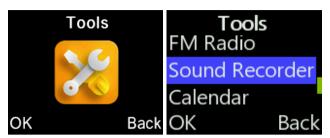


2. Press the Options key and select Channel list to Edit or Delete preset channels.



Sound Recorder

To access the Sound Recorder, select the "Tools" icon from the main menu, then select "Sound Recorder".



You can record your voice or any sound and store them in the phone. Use the "5" key to start/pause recording, and the Stop key to stop and save the recording.



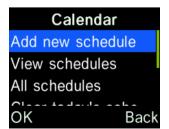
Calendar with Voice Note

To access the calendar, events and reminders, select the "Tools" icon from the main menu, then select "Calendar".



Create a new event

1. Use cursor keys to select a date and press "Options" key and select "Add new schedule" to create an event.



2. Type in the event title in the Subject and use the cursor keys and keypad numbers to adjust the date, time, ringtone and repeat mode. Press "Save" to save the event.



Create a reminder with voice note

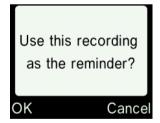
1. When creating or editing an event, you can record your voice as the reminder. Scroll to "Reminder tone" and press "Select" key.



2. Select "Record voice", and press "OK" key again to start recording.



3. Press the "Stop" key to finish recording, and press "OK" key again to save and use this recording as the reminder.



Edit or delete an event

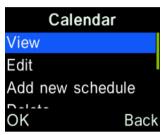
1. Use cursor keys to select a date and press "Options" key and select "View schedules" to open current date. (Date with events is denoted by a yellow flag)



2. Use cursor keys to highlight an event and press "Options" key and select "View" to view the details of an event.



3. Press "Options" key and select "Edit" or "Delete" from the menu.



View all schedules

4. Press Options key while viewing the monthly calendar, select View schedules to view the events on the highlighted date, or select View all schedules to view all the events saved.



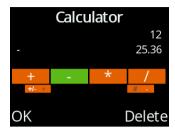
Calculator

To access the calculator, select "Tools" icon from the main menu, then select "Calculator".



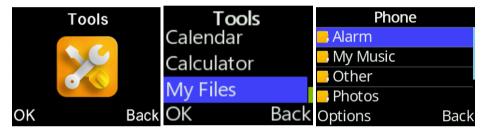
This is just like any normal calculator.

Press the number keys on the keypad and use the Up/Down cursor keys for the calculations. The "Hash" # key is for typing a decimal point. The */+ key is for switching between negative and positive number. The Delete key is for cancelling the last key typed. OK key is equal.

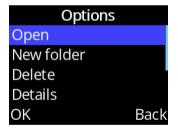


File Manager

To access the files stored in the phone or external memory card, select the Tools icon from the main menu, then select "My files".



Use cursor keys to highlight the file you want to manage, then press the "Options" key and select "Open" to open the file, or various actions, including create new folder, send via SMS/MMS/Bluetooth, delete, view details, search, rename, copy/cut and paste.



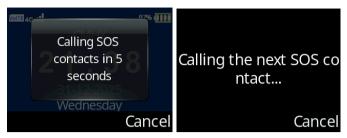
SOS

SOS feature is designed for people who need to contact their family or close friends by just pressing the SOS button on the back on the phone 3 times, in case there is an emergency.

When the SOS is activated, it will send a SMS text message to all your saved emergency contacts, as well as a text message contains the GPS location of the device.

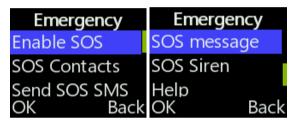


Important: After the phone has sent out the text messages, it will then attempt to ring your emergency contacts until someone answers the phone call.



Add or edit an emergency contact

- 1. From the main menu, select the SOS Emergency icon and press the "OK" key.
- 2. In the Emergency menu, you can enable the SOS function, set up your SOS contacts, set up your SOS message, turn on/off siren while activating SOS and see the help menu.



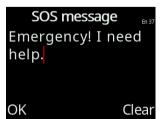
3. Select SOS Contacts to add up to five contact numbers by pressing Options, then Edit or Import contacts.



4. You can either type in a phone number manually or select an existing contact from your phonebook.

Edit the emergency text message

Select "SOS Message" and press "OK" key to edit your emergency text message.



Settings

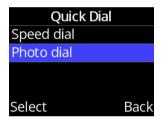
Under Settings you will be able to adjust most of the phone settings, like Quick Dial, Bluetooth, Phone settings (Time & date, Language, Shortcuts, Low battery notification, Restore factory settings), Display settings (e.g. Wallpaper, Brightness, Backlight), Security (SIM PIN number, Phone password, Blacklist), Call settings (, Flip to answer, Call forwarding, Call waiting, Read caller no. aloud) and Networks.



Quick Dial

Quick Dial is a quick and easy way to call the people that you may contact on a regular basis. Two sets of quick dial shortcuts can be configured here: Speed Dial (2-9 number keys) and Photo Dial.

See Quick Dial instructions above.



Bluetooth

Press "On" or "5" key to switch Bluetooth on or off. Click on "Paired device" and "add new device" to search for nearby devices. Once it has found the device you want to connect to, select the device and it will begin to pair to that device. Once paired, it will say "Connected". Please note: Some devices will require passwords to connect, ensure you read the instructions on the other device to connect via Bluetooth. **TIP:** some Bluetooth passwords are 1234 or 0000.



Phone settings

Here you can change Time & Date, Language, Low battery notification and Restore factory settings.



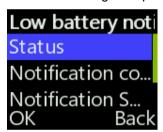
1. Time & Date – Change the time and date on the phone, use the cursor keys and the number keypad to modify the date and time and their formats, then press Done to save.



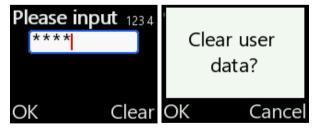
2. Language – Change the display language for the user interface, and writing language when writing messages or saving a contact.



3. Low battery notification – When battery capacity is lower 15%, the phone will automatically send a SMS text message to the 3 Notification Contacts you have saved, to ask them to remind the phone user to charge the phone.



4. Restore factory settings – Clear all the data stored in the phone and restore all the phone settings to factory default. Default password is 1234. Please note: if you restore your device all information saved on this phone will be permanently deleted. To factory reset press the "OK" key then enter the password and then select "OK" to confirm the factory reset.



Display settings

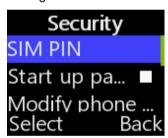
Here you can change Wallpaper, Brightness and Backlight settings.



- 1. Wallpaper settings Change wallpaper to built-in wallpaper, your own photo or video files. Press "OK" on wallpaper settings and choose your desired wallpaper and select "OK"
- 2. Brightness to adjust the screens brightness, use the left and right cursor keys to increase or decrease the brightness.
- 3. Backlight Change the timeout value of screen backlight. Press the "OK" key and select your preferred timer and press the "OK" key to select and save.
- 4. Keypad backlight Change the timeout value of keypad backlight. Press the "OK" key and select your preferred timer and press the "OK" key to select and save.

Security

Here you can change SIM PIN number, enable phone startup password, call and message blacklist settings.



- 1. SIM PIN Enable SIM PIN and change the PIN number (default PIN is provided by your network operator), press the "OK" key on SIM PIN to enable SIM PIN. To modify the SIM PIN press the "OK" key on "Modify Pin" and enter the new PIN.
- 2. Require phone password to startup Enable phone startup password and change the password (default password is 1234). Press the "OK" key on require password and input the phones password to activate password on startup. To modify the passcode, press "OK" key on modify phone password, enter in the current passcode, then enter in your new passcode.

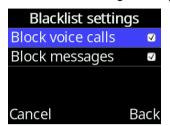
Blacklist

Blacklist can block unwanted phone numbers from being able to call or message you.

1. Press the "OK" key on Blacklist. It will then show you all the numbers and contacts that are listed in blacklist.



- 2. To add new number to the blacklist press "Options" key and select "New" then type in the name and phone number you want to block from calling or messaging you. Then select "Save" to save it to your blacklist.
- 3. To remove a phone number on the blacklist, highlight it and press "Options" key and select "Delete"
- 4. Blacklist settings allow you to select whether blocking either voice calls or messages or both.



Call settings

Here you can setup Dual-SIM, call forwarding, call barring, caller ID and call waiting settings and more.



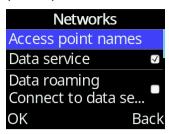
- 1. Flip to answer Answer the incoming calls automatically by opening the flip.
- 2. Call forwarding Within call forwarding you can select to always forward calls, forward when busy, forward when unanswered and forward when unreachable. Simply select the options you wish to use and turn them on. You can then choose which number you wish callers to be forwarded to. The default number will be your network providers voicemail service. Press the "OK" key on the call forwarding option and select on or off using the "OK" key.
- 3. Call waiting Enable the second caller to call you while you are having an ongoing call. Press the "OK" key on call waiting and select on or cancel using the "OK" key.
- 4. Call barred Within call barring you can select to bar certain calls like, all outgoing calls, international outgoing calls, International outgoing home calls, all incoming calls, incoming calls while roaming and cancel all options. Simply select the options you wish to use using the "OK" Key and selecting on or off.
- 5. Hide Caller ID Do not show your phone number (caller ID) while making an outgoing call. Select either Hide Caller ID, Display own ID or Display ID set by your network using the "OK" key.
- Others Enable call minute reminder, auto redial, vibration when connected, reply SMS after rejected call and voice call recording. Press the "OK" key on any selection to turn this function on or off.



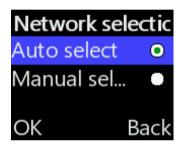
7. Read caller no. aloud – Read out the caller's phone number aloud when receiving incoming calls.

Networks

Here you can change Access Point (APN), turn on or off mobile data service, data roaming, 4G voice (VoLTE), select mobile network, restrict network type, Wi-Fi, Mobile hotspot and flight mode.



- 1. Access Point Name Configure mobile data service settings
- 2. Data service Enable of disable mobile data service
- 3. Data roaming Enable of disable roaming mobile data service in overseas
- 4. Network selection Select available mobile network to connect



5. Network type – Select whether to connect to 4G networks



- 6. VoLTE calls Enable 4G voice calls (network dependent)
- 7. W-Fi Turn on or off Wi-Fi connectivity
- 8. Mobile hotspot Share mobile data to other devices via Wi-Fi
- 9. Flight mode Disable radio network reception completely

Troubleshooting and support

If you are experiencing difficulties with your phone, please go through the following troubleshoots:

The phone will not power on

- 1. Ensure the battery is inserted correctly.
- 2. Ensure you are pressing and holding the power button for at least 5 seconds.
- 3. Ensure you have charged the phone for at least 10 minutes.

The phone is asking for a PUK code

This means you have input the incorrect SIM PIN code 3 times or more. Contact your network provider to retrieve your PUK code to unlock your phone as only your network provider can help unlock your SIM.

SIM card error or no SIM card

- 1. Ensure you have inserted the SIM card correctly and are using the correct size SIM card. Follow instructions in the quick set up guide for installing the SIM Card.
- Your SIM card may be damaged or dirty, ensure you replace your SIM with your network provider if this error occurs.

Failure to connect to the network

- 1. Your network signal may be weak or out of range. Contact your network provider or try the phone in a different location to check your signal.
- 2. Your SIM card may be damaged, invalid or has no credit. Contact your network provider for support.

Failure to make an outgoing call

- Ensure you have entered the correct phone number.
- 2. Ensure you have enough credit on your provider's account. Contact your network provider for support.
- 3. Your signal strength may be weak. Check your signal strength and contact your network provider.

Can't hear anyone on the call

- Ensure your call volume is adjusted to your requirements. Using the volume keys on the right side of the phone.
- 2. Ensure you have sufficient signal strength.

Cannot receive calls

- 1. Ensure your mobile phone is switched on.
- 2. You have enough signal strength to receive calls.
- 3. Ensure you do not have the phone in flight mode.
- 4. Ensure your SIM card is installed correctly.

The other party cannot hear you on the call

- 1. Ensure your hand or fingers are not covering the microphone located at the bottom right of the phone.
- 2. Ensure you are speaking directly into the microphone.
- 3. Ensure the other party has their volume turn up to their desired level.

Phone won't charge

- 1. Ensure the power plug is inserted in the wall socket correctly and the wall switch is turned on.
- 2. Ensure the wall power socket is working by testing another device or another power socket.
- 3. Ensure you have inserted the USB-C cable into the phone correctly.
- 4. Ensure there is no dirt or dust accumulated in the devices power socket.
- 5. Ensure you have left the phone on charge for at least 10 minutes as the battery may have run out of charge completely.

Phone won't connect via Bluetooth

- 1. Ensure you have turned on and activated the Bluetooth settings. See Bluetooth guide in manual.
- 2. Ensure the other device has Bluetooth enabled.
- Your Bluetooth device may be too far away from the other device to connect. Ensure you are within range of this device to connect.
- 4. Ensure you follow the Bluetooth instructions above.
- 5. When connecting the Bluetooth device for the first time, ensure it is in Pairing Mode.

Phone won't connect to Wi-Fi

- 1. Ensure you have turned on and activated Wi-Fi on your device.
- 2. Ensure the Wi-Fi you are connecting to is working.
- 3. Your device may be too far away from the Wi-Fi Router. Ensure it is within range to connect.



FlipFold Operator's Manual

How to contact us